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NEWS RELEASE

NM, Arizona Phone Customers Affected By Severed Fiber Optic Cable Near Gallup

The New Mexico Public Regulation Commission's (PRC) Consumer Relations Division has learned that early this morning, a fiber optic cable in the Gallup area owned by CenturyLink was cut. The cut caused an outage of service to some of Sacred Wind's customers in their Southern Exchange, and has affected some mobile phone service that depends on the local companies' fiber systems.

Those affected customers of Sacred Wind cannot place outgoing calls, but they can call 911 and can receive incoming calls.

Sacred Wind has notified the PRC of this issue, and stated that they do not know how many CenturyLink customers were affected, but according to Verizon, their customers in parts of New Mexico and Arizona have been affected.

About the NMPRC

The NMPRC regulates public utilities, telecommunications companies and motor carriers operating in the State of New Mexico. It also administers the State Fire Marshal's Office, the New Mexico Firefighters Training Academy in Socorro, N.M., and the Pipeline Safety Bureau.

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