

Quemado Water Works COMPANY

ORIGINAL RULE NO. 7
Cancelling N.M.P.S.C. Sheet No. 6

DISPUTED BILLS

Page 1 of 1

A. The Company agrees to promptly investigate any question as to the accuracy of metering (if applicable), or if bills for service rendered, and if the bill is in error, the Company shall submit a corrected bill to the customer as promptly as circumstances permit or give credit on the bill rendered to the customer.

B. In the event the customer disputes the amount of a bill for services rendered, the Company shall promptly make a complete investigation of the matter, and, if the bill is correct, use its best efforts to explain the questionable points to the customer.

EFFECTIVE

FOR SERVICE ON

OCT 10 1985

BY *Operation of Law*

APPROVED

NEW MEXICO PUBLIC SERVICE COMMISSION

Advice Notice No. 12

Signature/Title *Concepcion*

Owner