

QUEMADO WATER WORKS

ORIGINAL FORM NO. 2

FINAL NOTICE FORM

ADVICE NOTICE NO. 14

V. Can Delaria
VIDAL CANDELARIA, OWNER

EFFECTIVE
SERVICE

FOR _____ ON

OCT 10 1985

BY Donation of law
APPROVED
NEW MEXICO PUBLIC SERVICE COMMISSION

Dear Customer:

The enclosed **FINAL NOTICE** is to remind you that your bill for water service is **PAST DUE**. Our policy toward delinquency and disconnection for nonpayment is as follows:

As a customer of Quemado Water Works Water Company, you are given 20 days from the date a bill is mailed before it becomes past due (delinquent) and an additional 15-day delinquency period before your service may be disconnected for nonpayment. Therefore:

- * You have been provided 20 days in which to pay your bill. Your bill has not been paid within the 20 days, and service will be disconnected on _____.
- * If you feel an error in the enclosed billing has occurred, contact our office at _____, Telephone: _____, between 8 a.m. and 4:30 p.m., Monday through Friday (except holidays) for a review of your bill. Payment of any undisputed amount on your bill will postpone discontinuance of service until the dispute is resolved.
- * If you are financially unable to pay this bill, installment agreements are available to help meet your obligation.
- * We will not disconnect service if life endangering conditions or serious illness exist at the residence billed. A medical certificate must be completed and signed by your attending physician and is included for your use. If discontinuance occurs, we will restore service within 12 hours after receipt of a properly signed medical certificate.
- * A reconnect fee of \$ _____ may be charged if service is discontinued for nonpayment of charges. Also, a disconnect fee of \$ _____ and a deposit of \$ _____ may be charged.
- * If you receive public assistance, contact your case worker immediately.
- * If there is a third party (friend, relative, or agency) that is willing to help you pay your bill and you want us to notify them when disconnect notices are sent to you, please contact us immediately and provide us with the information required in the attached form.
- * We will make a reasonable effort to contact you two days prior to disconnecting service for non-payment of charges.
- * If, after contacting our office regarding disputed charges, you are not satisfied with your billing, you have the right to file a complaint with the New Mexico Public Service Commission, Bataan Memorial Building, Santa Fe, New Mexico 87503, Telephone: (505) 827-6940.

RECEIVED
SERVICE ON

OCT 10 1985