

NEW MEXICO WATERWORKS, INC.

ORIGINAL RULE NO. 2

DEFINITIONS AND EXPLANATIONS

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- A. COMPANY - New Mexico Waterworks, Inc.
- B. CUSTOMER - Any person, firm, association, corporation or any agency of the federal, state or local government, being supplied with and/or responsible for payment from New Mexico Waterworks, Inc.
- C. WATER SERVICE - The general term for furnishing the customer with water; also, the pipe connection from a distribution water main to a customer's water meter.
- D. POINT OF DELIVERY - The point of delivery shall be the point where the facilities of the company connect to the facilities furnished by the customer as provided herein.
- E. YARD LINE OR CUSTOMER'S WATER LINE - The piping owned and installed by the customer side of the meter to his point of service.
- F. RECONNECT CHARGE - A charge made by the Company at the time application is made for reconnection of water service at a place where water service has been previously disconnected.
- G. PRESSURE - Under normal conditions, including expected peak. water pressure at the customer's meter connection shall be no less than 30 p.s.i. nor more than 125 p.s.i., in accordance with the Commission's minimum design standards.
- H. CHRONICALLY DELINQUENT - The status of a residential customer who during the prior twelve months has been disconnected by the Company for non-payment or who during the prior twelve months has not paid a bill by the date that a subsequent bill is rendered on three or more occasions.
- I. DELINQUENT - The status of a bill rendered to a residential customer for utility service which remains unpaid after the due date of the bill.

FOR **EFFECTIVE
SERVICE** ON

JAN 28 1992

BY F.O. Case No. 2347
APPROVED

New Mexico Public Service Commission

Advice Notice No. 2

Signature/Title Paul J. Penney
President

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J. DISCONTINUANCE OF SERVICE - An intentional cessation of service by the Company not voluntarily requested by residential customer.

K. ESTIMATED BILL - A bill for utility service which is not based on or actual reading of the residential customer's meter or other measuring device for the period billed.

L. RENDITION OF BILL - The date of mailing or personal delivery of a bill by the Company.

M. RESIDENTIAL SERVICE OR USE - The provision or of use of water for household or domestic purposes.

N. SPECIAL SERVICE - A service provided to a residential customer by the Company which is not subject to a tariff schedule.

O. UTILITY CHARGES - The billing or charges for provisions of utility service and other charges authorized by the Commission pursuant to approved tariffs.

P. UNIT SITE - Whenever the term "Unit Site" is used, it shall mean a lot, tract or townhouse site or condominium site, whichever is applicable in the particular situation.

FOR **EFFECTIVE SERVICE** ON

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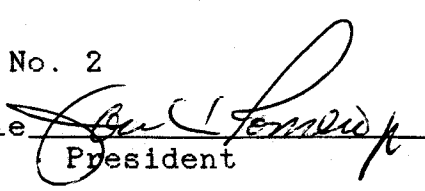
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