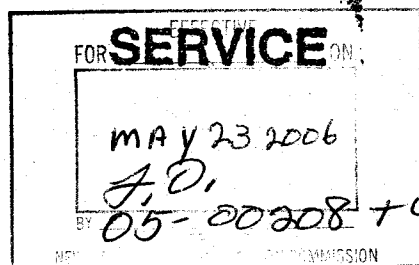


**NEW MEXICO WATER SERVICE COMPANY
SANDIA KNOLLS AND JUAN THOMAS WATER SYSTEMS
ORIGINAL RULE NO. 2
CANCELING IUC RULE NO. 2
DEFINITIONS AND EXPLANATIONS**

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- A. COMPANY – NEW MEXICO WATER SERVICE COMPANY – RIO, SANDIA KNOLLS, AND JUAN THOMAS WATER SYSTEMS
- B. CUSTOMER – Any person, firm, association, corporation, or any agency of the federal, state or local government, being supplies with, and/or responsible for payment for, water service by the Company.
- C. WATER SERVICE – The general term for furnishing the customer with water; also, the pipe connection from a distribution water main to a customer's water meter.
- D. POINT OF DELIVERY – The point of delivery shall be the point where the facilities of the Company connect to the facilities furnished by the customer as provided herein.
- E. YARD LINE or CUSTOMER'S WATER LINE – The piping owned and installed by the customer side of the meter to his point of service.
- F. RECONNECT CHARGE – A charge made by the Company at the time application is made to restore service which was previously disconnected at the same customer premise(s) less than 12 months before the date of the application for reconnection.
- G. PRESSURE – Under normal conditions, including expected peak, water pressure at the customer's meter connection shall not be less than 30 p.s.i. nor more than 125 p.s.i., in accordance with Section 5A of the Commission's minimum design standards.
- H. CHRONICALLY DELINQUENT – The status of a customer who during the prior twelve months has been disconnected by the Company for non-payment, or who during the prior twelve months has not paid a bill by the date that a subsequent bill is rendered on three or more occasions.
- I. DELINQUENT – The status of a bill rendered to a customer for utility service which remains unpaid after the due date of the bill.



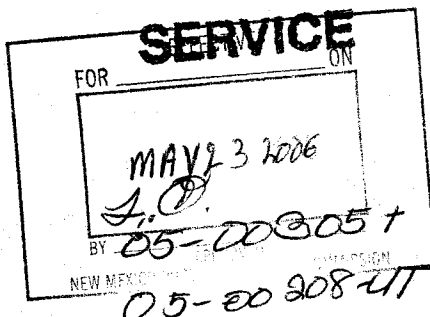
ADVICE NOTICE NO. 2
NEW MEXICO WATER SERVICE CO.

Cynthia Geran
Cynthia Geran, Controller

**NEW MEXICO WATER SERVICE COMPANY
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- J. DISCONTINUANCE OF SERVICE – An intentional cessation of service by the Company not voluntarily requested by a customer.
- K. ESTIMATED BILL – A bill for utility service which is not based on an actual reading of the customer's meter, or other measuring device, for the billing period.
- L. RENDITION OF A BILL – The date of mailing or personal delivery of a bill by the Company.
- M. RESIDENTIAL SERVICE OR USE – The provision of or use of water for household or domestic purposes.
- N. SPECIAL SERVICE – A service provided to a customer by the Company which is not subject to a tariff schedule.
- O. UTILITY CHARGES – The billing or charges for the provision of utility service and other charges authorized by the Commission pursuant to approved tariffs.
- P. MONTH or BILLING PERIOD – The elapsed time between two successive meter readings, which elapsed time shall be approximately 30 days.
- Q. CUSTOMER LOCATION or CUSTOMER PREMISE(S) – The customer's installation or structure for which water service is required. A group of structures closely situated which are under the direct management and control of the customer may, at the Company's discretion, be considered to be one customer location or customer premise(s).



**ADVICE NOTICE NO. 2
NEW MEXICO WATER SERVICE CO.**

Cynthia Geran

Cynthia Geran, Controller