

EILEEN ACRES SERVICE CORPORATION

ORIGINAL RULE NO. 5

RENDERING AND PAYMENT OF BILLS

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A. The Company shall render a bill to every residential customer for each billing period in accordance with applicable tariffs.

B. When billing for concurrent service at a residence, the usage and charge attributable to each such service shall be clearly set forth on the bill. Utility service to multiple locations billed to a single residential customer shall be separately stated for each location.

C. A residential customer shall be given at least twenty (20) calendar days from the date of rendition of the bill for payment in full before the bill is deemed delinquent. The Company may charge in the event the customer's check or bank draft is returned by the Bank for insufficient funds, closed account or another appropriate reason.

D. A residential customer shall be given at least fifteen (15) calendar days from the date the bill is deemed delinquent before the Company may disconnect utility service, pursuant to the requirements of Rule No. 9.

E. If the last day for payment of a bill falls on a Sunday, legal holiday or any other day when the offices of the Company regularly used for the payment of residential customer bills are not open to the general public, the final payment date shall be extended through the next business day.

EFFECTIVE
FOR SERVICE ON
OCT 1 1991
BY Case No. 2380
APPROVED
New Mexico Public Service Commission

Advice Notice No. 2

Signature/Title
President