

EILEEN ACRES SERVICE CORPORATION

ORIGINAL RULE NO. 2

DEFINITIONS AND EXPLANATIONS

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A. COMPANY - Eileen Acres Service Corporation

B. CUSTOMER - Any person, firm, association, corporation or any agency of the federal, state or local government, being supplied with and/or responsible for payment from Eileen Acres Service Corporation.

C. SEWER SERVICE - The general term for the collection, transportation, treatment, and disposal of waste sewer from customer.

D. POINT OF DELIVERY - The point of delivery shall be the point where the facilities of the Company connect to the facilities furnished by the customer as provided herein.

E. YARD LINE OR CUSTOMER'S SEWER LINE - The piping owned and installed by the customer on the customer's premises up to the point of delivery.

F. RECONNECT CHARGE - A charge made by the Company at the time application is made for reconnection of sewer service at a place where sewer service has been previously disconnected.

G. CHRONICALLY DELINQUENT - The status of a residential customer who during the prior twelve months has been disconnected by the Company for non-payment or who during the prior twelve months has not paid a bill by the date that a subsequent bill is rendered on three or more occasions.

Advice Notice No. 2

Signature/Title 
President

EFFECTIVE
FOR SERVICE ON

OCT 1 1991

BY Case No. 2380

APPROVED

New Mexico Public Service Commission

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H. DELINQUENT - The status of a bill rendered to a residential customer for utility service which remains unpaid after the due date of the bill.

I. DISCONTINUANCE OF SERVICE - An intentional cessation of service by the Company not voluntarily requested by residential customer.

J. ESTIMATED BILL - A bill for utility service which is not based on or actual reading of the residential customer's meter or other measuring device for the period billed.

K. RENDITION OF BILL - The date of mailing or personal delivery of a bill by the Company.

L. RESIDENTIAL SERVICE OR USE - Sewer service to a premise designed, improved or used for household or domestic purposes.

M. SPECIAL SERVICE - A service provided to a residential customer by the Company which is not subject to a tariff schedule.

N. UTILITY CHARGES - The billing or charges for provisions of utility service and other charges authorized by the Commission pursuant to approved tariffs.

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O. MEASURED SERVICE - Service for which rates are based on measured quantities of sewage carried from the premises, or collated from measured quantities of sewage delivered to the premises.

P. FLAT RATE SERVICE - Service for which rates are based on the Company's best estimate of the volume of service required.

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