

EILEEN ACRES SERVICE CORPORATION

ORIGINAL FORM NO. 5

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TITLE OF FORM

ATTACHMENT TO FINAL NOTICE

EFFECTIVE  
FOR SERVICE ON

OCT 1 1991

BY Case No. 2380  
APPROVED

New Mexico Public Service Commission

Advice Notice No. 3

Signature/Title [Signature]  
President

Main Office  
Eileen Acres Service Corporation  
P.O. Box 130  
Alto, NM 88312  
1-505-336-4377 (emergency)

Business Office  
Eileen Acres Service Corporation  
Shady Grove Mobile Home Park  
La Luz, NM  
1-505-437-6389  
(8:30 a.m. - 5:00 p.m. weekdays)

Dear Customer:

The enclosed final notice is to remind you that your bill for sewer service is delinquent. Our policy toward delinquency and disconnects for non-payment is as follows:

As a customer of Eileen Acres Service Corporation, you are given 20 days from the date of the bill is rendered before it becomes delinquent and an additional 15 days before your service may be disconnected for non-payment. Therefore:

You have been given at least 20 days, your bill is not paid and service will be disconnected on the date of the notice.

You may contact our office at Shady Grove Mobile Home Park, Hwy. 54, La Luz, New Mexico (1-505-437-6389) weekdays, except holidays, for a review of your bill. Payment of the undisputed portion of your bill will postpone discontinuance until the dispute is resolved.

If you are financially unable to pay this bill, we have installment agreements available to help in such instances.

We will not disconnect service if life endangering conditions or serious illness exist in your residence. A medical certificate which must be completed and signed by your attending physician is included for your use. If discontinuance occurs, we will restore service within 12 hours after the receipt of a proper and signed medical certificate.

Disconnect and Reconnect fees may be charged.

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In addition, taxes will be charged. Disconnect and Reconnect fees may be charged as described in Rate No. 2, "Service Charges and Fees".

If you receive public assistance, contact your caseworker immediately.

If there is a third party (friend, relative or agency) that will help in paying your bill, and you want us to notify them when disconnect notices are sent, please contact us immediately. We will make reasonable effort to contact you two days prior to disconnecting service.

If after contacting our office, you are not satisfied, you have the right to file a complaint with the New Mexico Public Service Commission, Marian Hall, 224 E. Palace Ave., Santa Fe, NM 87501. 1-505-827-6940

IN SPANISH ON REVERSE SIDE

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1-505-437-6389  
(dias de semana)

Querido Cliente:

El aviso final incluido sireve para recordarle que se cuenta para el servicio de albanal es delinquente. Nuestro curso de accion hacia delincuencia y desconectaciones por no pagar es lo siguiente:

Como cliente de Eileen Acres Service Corporation, le damos 20 dias desde el dia que la cuenta es rendida, antes de que sea delincuenta, mas 15 dias adicional antes de que su servicio pueda ser desconectado por no haber sido pagado la cuenta. Por consiguiente:

Usted ha sido proveido por lo menos 20 dias, su cuenta no ha sido pagado y su servicio sera desconectado la fecha notada en el aviso.

Usted puede ponerse en contractor with Eileen Acres Service Corporation en Shady Grove Mobile Home Park officio (505-437-6389) entre las hors de 8:30 a.m. - 5 p.m. (menos los dias de vacacion) para repasar su cuenta. Pagar las porcion incontestada de su cuent hasta que sea resulta la desputa.

Si usted se encuentra en medios financieros de no poder pagar estat cuenta, tenemos acuerdos de cuentas dispuestos para provenir las asistencia de pagar cuentas para el servicio de agua.

Se existe en su residencia una situaction el la cual la vida esta en peligro, desconectacion no sera hecho. Hemos incluido para su uso un certificado medical que requiere la firma de um medico que esta de servicio. Si descontinuation ocurre, le restauremos servicio entrea 12 horsas despues de recibir su certificado firmadao por su medico.

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Possiblemente, harba cargos para desconectar y conectar de nuevo.

Los preciosos seran mas impuestos. Desconexion y reconerxion con cuota (impuesto) cabrado descrito en "Cuota No. 2, Servicio y Cuota Sera Cabrado."

Si usted es recipiente de asistencia publica, pongase en contacto con su trabejador social inmediatamente.

Si hay un partido tercero (amigo, pareinte or agencia) que le asista en pagar sus cuentas, y usted quiere que le avisemos cuando mandamos los avisos de desconectacion, favor de completar la propia forma disponible de las oficinas de Eileen Acres Service Corporation, y devolverlos a su oficina local de Eileen Acres Service Corporation.

Heremos una fuerma rasonable para ponernos en contacto con usted dos dias antes de desconectar su servicio.

Si despues de ponerse en contacto con Eileen Acres Service Corporation no esta satisfecho, usted tiene el derecho de presentar una queja con el New Mexico Public Service Commission, Marian Hall, 224 E. Palace Ave. Santa Fe, NM 87501 telefono 1-505-827-6940.

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