

CDS RAINMAKERS UTILITIES, L.L.C.  
ORIGINAL FORM NO. 5

NATURAL  
REGULATION  
COMMISSION

2009 JUN 23 PM 4:35

FINAL NOTICE

Dear Customer:

The enclosed FINAL NOTICE is to remind you that your bill for sewer service is PAST DUE. Our policy toward delinquency and disconnection for nonpayment is as follows:

As a customer of \_\_\_\_\_, you are given 20 days from the date a bill is mailed before it becomes past due (delinquent) and an additional 15-day delinquency period before your service may be disconnected for nonpayment. Therefore:

- You have been provided 20 days in which to pay your bill. Your bill has not been paid within the 20 days, and service will be disconnected on \_\_\_\_\_.
- If you feel an error in the enclosed billing has occurred, contact our office at \_\_\_\_\_ Telephone: \_\_\_\_\_, between 8 a.m. and 4:30 p.m., Monday through Friday (except holidays) for a review of your bill. Payment of any undisputed amount on your bill will postpone discontinuance of service until the dispute is resolved.
- If you are financially unable to pay this bill, installment agreements are available to help meet your obligations.
- We will not disconnect service if life endangering conditions or serious illness exist at the residence billed. A medical certificate must be completed and signed by your attending physician and is included for your use. If discontinuance occurs, we will restore service within 12 hours after receipt of a properly signed medical certificate.
- A reconnect fee of \$\_\_\_\_\_ may be charged if service is discontinued for nonpayment of charges. Also, a disconnect fee of \$\_\_\_\_\_ and a deposit of \$\_\_\_\_\_ may be charged.
- If you receive public assistance, contact your case worker immediately.
- If there is a third party (friend, relative, or agency) that is willing to help you pay your bill and you want us to notify them when disconnect notices are sent to you, please contact us immediately and provide us with the information required in the attached form.

**EFFECTIVE**

JUL 12 2009

REPLACED BY NMPRC  
BY Case No. 09-00245-UT

- We will make a reasonable effort to contact you two days prior to disconnecting service for non-payment of charges.
- If, after contacting our office regarding disputed charges, you are not satisfied with your billing, you have the right to file a complaint with the New Mexico Public Regulation Commission, 224 E. Palace Ave., Santa Fe, New Mexico 87501, Telephone: (505) 827-6943.

Advice Notice No. 1

  
\_\_\_\_\_  
Jeffrey M. Wechsler, Attorney

**EFFECTIVE**

JUL 12 2008

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BY Case NO. 09-00245-UT