

Securus Technologies, Inc.

Telephone Tariff

Filed with the New Mexico Public Regulation Commission

Original Sheet No. 1

SECURUS TECHNOLOGIES, INC.

OPERATOR SERVICE PROVIDER TARIFF

Filed with

New Mexico Public Regulation Commission

NEW MEXICO
PUBLIC REGULATION
COMMISSION
OCT 8 2010 10 20

Issued: October 8, 2010

Transmittal No. 2010-02

ISSUED BY: Curtis L. Hopfinger

Director, Regulatory & Government Affairs

14651 Dallas Parkway, Suite 600

Dallas, Texas 75254

(972) 277-0300

Effective: October 22, 2010

Securus Technologies, Inc.

Telephone Tariff

Filed with the New Mexico Public Regulation Commission

Eighteenth Revised Sheet No. 2

Cancels Fourteenth Revised Sheet No. 2

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<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Fifteenth*
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5	Original
6	Original
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29	Third*
30	First
31	First
32	Second
33	Second
34	First
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36	Original
37	Original

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31	First
32	Second*
33	Second
34	First
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36	Original
37	Original

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<u>SHEET</u>	<u>REVISION</u>
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36	Original
37	Original*

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<u>SHEET</u>	<u>REVISION</u>
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36	Original

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<u>SHEET</u>	<u>REVISION</u>
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36	Original

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<u>SHEET</u>	<u>REVISION</u>
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<u>SHEET</u>	<u>REVISION</u>
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1	Original
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0.0 Application of Tariff

- 0.1 This tariff contains the regulations and rates applicable to inmate calling telecommunications services provided by Securus to an end user who is an inmate of a federal, state, local or private institution facility such as a prison, jail, penal facility or mental health facility, and uses a company pay telephone on the premises of such facility (as well as to a portion of the public that uses the public lobbies at any such facility) for telecommunications between points within the state of New Mexico. Such services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
- 0.2 The inmate calling service of Securus is not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but does involve the resale of Message Toll Service (MTS) and Wide Area Telecommunications Services (WATS) and local services of underlying common carriers subject to the jurisdiction of the New Mexico Public Regulation Commission.
- 0.3 The rates and regulations contained in this tariff apply only to the inmate calling service furnished by Securus and do not apply, unless otherwise specified, to the lines, facilities or services provided by a local exchange telephone company or underlying carriers used as a part of the services of Securus.
- 0.4 The regulations, rules and conditions set forth in this Tariff are for public telecommunications services subject to the jurisdiction of the New Mexico Public Regulation Commission.
- 0.5 This tariff is on file with the Utility Division of the New Mexico Public Regulation Commission, Marian Hall, 224 East Palace Avenue, Santa Fe, New Mexico 87501, where copies may be inspected during regular business hours at the Company's place of business, whose address is on the bottom of each page of this Tariff.

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Explanation of Symbols – When changes are made in any tariff sheet, a revised sheet will be issued replacing the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- (D) - Identifies a deletion.
- (I) - Identifies a change in rates or changes resulting in an increase to a customer's bill.
- (N) - Signifies new material.
- (R) - Signifies a change in rates or changes resulting in the reduction of a customer's bill.
- (T) - Identifies a change in text only.

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TARIFF FORMAT

Sheet Numbering – Sheet numbers appear in the upper right hand corner of the sheet. Sheets are numbered sequentially. From time to time new sheets may be added to the tariff. When a new sheet is added between existing sheets, a decimal is added to the preceding sheet number. For example, a new sheet added between Sheets 3 and 4 would be numbered 3.1.

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1.0 Explanation of Terms and Abbreviations

Authorized Code

A pre-defined series of numbers to be dialed by the Inmate User or Authorized User upon access to the Carrier's system to identify the caller and validate the caller's authorization to use the services provided.

Authorized User

A person, firm, partnership, corporation or other entity that is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

Carrier

Whenever used in this tariff, "carrier" refers to Securus Technologies, Inc., unless otherwise specified or clearly indicated by the context.

Collect Call

A billing arrangement, by which the charge for a call may be charged to the called party, provided the called party accepts the charge with a key-entered or voice-activated, positive response or affirmatively indicates to a live operator the party's willingness to accept the call and pay the charge.

Company

Whenever used in this tariff, "company" refers to Securus Technologies, Inc., unless otherwise specified or clearly indicated by the context.

Company Recognized Holidays

New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, as nationally observed.

Correctional Facility, Institutional Facility or Confinement Facility

Used throughout this tariff to refer to any place designated by law for the confinement of persons held in custody under process of law, under lawful arrest, or under mental treatment, including a facility for the detention of juveniles.

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1.0 Explanation of Terms and Abbreviations (Continued)

Debit Account

An account that is not associated with a Local Exchange Carrier business or residential access line. A Debit Account is established for an Inmate User or Authorized User with an initial prepaid balance from which charges for service provided by Carrier are deducted on a per minute, real time basis.

Debit Card

A card issued by the Company which provides the Inmate User or Authorized User with a Debit Account, an Authorization Code, and instructions for accessing the Carrier's network. Inmate User or Authorized User purchases usage on a set prepaid basis.

Debit Card Call

A service whereby the Inmate User or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800" or other access code dialing sequence. Usage charges for Debit Card Calls are deducted from the Inmate User's or Authorized User's Debit Account on a real time basis.

End User

Any person, firm, partnership, corporation, or other entity using the company's services, the rates for which are described in this tariff. The end user does not contract directly with Securus Technologies, Inc., for arrangements necessary to initiate services or for termination of service.

Inmate User

A person incarcerated in a facility serviced by the Carrier who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

Pay Telephone

A telephone instrument equipped with a device that allows a charge to be made for each call.

1.0 Explanation of Terms and Abbreviations (Continued)

Rate Center

A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Subscriber

The person, firm, partnership, corporation or other entity who owns, leases or otherwise manages the pay telephone, PBX or other switch vehicle from which an end user places a call utilizing the services of the company.

1.1 Explanations of Acronyms and Trade Names Used in this Tariff

CPE – Customer Premises Equipment

IXC – Interexchange Telephone Company

LEC – Local Exchange Telephone Company

NPA – Numbering Plan Area

2.0 Rules and Regulations

2.1 Undertaking of Securus Technologies, Inc.

2.1.1 General

The services of Securus consist of furnishing telecommunications services to end users in New Mexico who are inmates of federal, state, local or private institutional facilities such as a prison, jail, penal facility or mental health facility that use a Company pay telephone at such institution, as well as to a portion of the public that uses a Company pay telephone in the public lobbies at such institutional facilities. Such services are available to end users from customer locations located in such prisons through Securus's pay telephone and via resold transmission facilities procured from interexchange carriers and local exchange carriers in accordance with the provisions of this tariff.

2.1.2 Limitations

Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the New Mexico Public Regulation Commission's rules.

The Company reserves the right to discontinue service when the subscriber or end user is using the services in violation of the provisions of this tariff, signed contract, rules of the institution, for fraudulent purposes, or in violation of the law, with notice required by the rules of the New Mexico Public Regulation Commission.

The Company does not undertake to transmit messages but offers the use of its facilities, when available, for that purpose.

2.0 Rules and Regulations (Continued)

2.2 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service. Service furnished by the Company is exclusively arranged for use of inmates of federal, state, local or private institutional facility such as a prison, jail, penal facility or mental health facility as well as to a portion of the public that use a Company pay telephone in the public lobbies at such institutional facilities. Payment for the services provided by the Company's collect only inmate phones is the ultimate responsibility of the called party. The person who is responsible for payment of calls from a public payphone in the lobby at an inmate facility is determined by the type of call selected by the calling party from the options listed in Section 4.4 of this tariff. Payment arrangements are set forth in Section 2.6.1 of this tariff.

2.3 Liability

The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff if caused by any person or entity other than the Company or by an act of God, fire, war, civil disturbance or act of government or by any other cause beyond the Company's direct control.

No agent or employee or any other carrier shall be deemed to be an agent or employee of the Company.

The Company shall not be liable for, and shall be fully indemnified and held harmless by end user and subscriber against any claim or loss, expense or damage, for defamation, libel, slander, invasions, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, proprietary or creative right or any other injury to any person, property, or entity arising out of the material, data or information transmitted.

The Company's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for under this tariff for the long distance call, including any applicable surcharges.

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2.0 Rules and Regulations (Continued)**2.3 Liability (Continued)**

The above tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause(s).

2.3.1 Inspection Testing and Adjustment

The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation operation or maintenance of the subscriber's or the carrier's equipment. The Company may interrupt the service at any time, without penalty to itself, unless interruption exceeds 24 hours.

2.4 Terminal Equipment**2.4.1 Interference and Hazard**

The operating characteristics of customer premises equipment or communications systems connected to the Company's services must not interfere with, or impair, any of the services offered by the Company. In addition, connected CPE must not endanger the safety of Company equipment, or otherwise injure the public in its use of Company's services.

2.4.2 Blocking

Since all inmate calls will be automated collect-only calls, with no other dialing options allowed, inmate calls to reach a long distance telephone company other than Securus will be blocked.

2.0 Rules and Regulations (Continued)

2.5 Inspection and Termination

The end user does not contract directly with the company for service. No minimum service period applies to end users. No notice is required by end users to initiate or terminate use of the Company's service. Service is installed upon contractual agreement between the subscriber and the Company. The contractual agreement specifies the terms and conditions of installation, termination of service, commission structure, and commission payment schedule. The subscriber contract does not alter the obligations of the Company to the end user as described in this tariff, nor does the contract alter the rates contained in this schedule.

2.6 Payment for Service and Credit Allowance

2.6.1 Payment for Service

All charges due from the called party are payable to the billing agency duly authorized to receive such payments. Subscribers are not responsible for called party billing and are, therefore, not subject to disconnection for nonpayment of called party bills.

The billing agency will follow the rules and regulations of the appropriate regulatory agency (i.e., New Mexico Public Regulation Commission) and the billing agency's applicable tariff provisions concerning payment, customer billing, timely payment, treatment of delinquent amounts, late payment charges, and payment and collection efforts, except as otherwise provided by the regulatory agency (e.g., by waiver of rules).

2.6.2 Taxes and Fees

Any governmental assessments, fees, license or other similar taxes or fees imposed upon the Company on a per-call basis shall be added pro rata, insofar as practical to the rates and charges stated in this tariff.

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2.0 Rules and Regulations (Continued)

2.6 Payment for Service and Credit Allowance (Continued)

2.6.3 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds.

2.6.4 Transaction Processing Fee

(T)

A transaction processing fee in the amount of \$6.95 is applicable to credit card and debit card payments submitted to the Company via the Securus automated system, the Securus call center and the Securus website. This fee does not apply to payments mailed to the company or submitted via a customer's online banking service.

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COMMISSION
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2.0 Rules and Regulations (Continued)

2.6 Payment for Service and Credit Allowance (Continued)

2.6.3 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds.

2.6.4 Credit Card/Check-by-Phone Payment Processing Fee

A payment processing fee in the amount of \$6.95 is applicable to credit card payments and check-by-phone payments submitted to the Company. This fee does not apply to payments mailed to the company or submitted via a customer's online banking service.

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2.0 Rules and Regulations (Continued)

2.7 Inquiry and Resolution of Complaint Procedures

Parties accepting charges for calls placed using the Company's inmate calling services who have inquiries or complaints regarding their bills may call the number of the billing agent provided on the bill. Parties have up to 120 days to file a complaint with the billing agent. The billing agent will notify the caller of the Company's toll-free number and direct the caller to call the Company directly. Such calls will be handled informally by service personnel who have authority to adjust bills on behalf of the Company.

Other inquiries, general questions or complaints may be directed informally to either a Company customer service personnel or company operator. End users may reach the Company's customer service department by dialing 800-844-6591, which is a Company toll free number, from outside the prison. This number may be obtained by asking the billing agent's customer service person. The Company's customer service department accepts calls on a twenty-four hour a day basis. (T)

Complaints concerning the charges, practices, facilities or services of the Company shall be investigated promptly and thoroughly. The Company and its authorized billing agents shall keep a record of each complainant, the date and nature of the complaint, its disposition and all other pertinent facts dealing with the complaint which will enable the Company to review and analyze its procedure and actions. The records maintained by the Company under this tariff shall be available for inspection by the New Mexico Public Regulation Commission or its staff upon request. As soon as possible, but not later than thirty (30) days of the receipt of a written complaint, the Company will provide written notice to the end user of the status of the complaint. Each end user may file with the New Mexico Public Regulation Commission for resolution of disputes.

2.8 Branding

The Company shall distinctly identify itself as Securus Technologies, Inc. to the customer at the beginning of each telephone call and again before connecting the call, both of which occur before any charge for the call is incurred.

2.0 Rules and Regulations (Continued)**2.7 Inquiry and Resolution of Complaint Procedures**

Parties accepting charges for calls placed using the Company's inmate calling services who have inquiries or complaints regarding their bills may call the number of the billing agent provided on the bill. Parties have up to 120 days to file a complaint with the billing agent. The billing agent will notify the caller of the Company's toll-free number and direct the caller to call the Company directly. Such calls will be handled informally by service personnel who have authority to adjust bills on behalf of the Company.

Other inquiries, general questions or complaints may be directed informally to either a Company customer service personnel or company operator. End users may reach the Company's customer service department by dialing 800-947-0899, which is a Company toll free number, from outside the prison. This number may be obtained by asking the billing agent's customer service person. The Company's customer service department accepts calls on a twenty-four hour a day basis.

Complaints concerning the charges, practices, facilities or services of the Company shall be investigated promptly and thoroughly. The Company and its authorized billing agents shall keep a record of each complainant, the date and nature of the complaint, its disposition and all other pertinent facts dealing with the complaint which will enable the Company to review and analyze its procedure and actions. The records maintained by the Company under this tariff shall be available for inspection by the New Mexico Public Regulation Commission or its staff upon request. As soon as possible, but not later than thirty (30) days of the receipt of a written complaint, the Company will provide written notice to the end user of the status of the complaint. Each end user may file with the New Mexico Public Regulation Commission for resolution of disputes.

2.8 Branding

The Company shall distinctly identify itself as Securus Technologies, Inc. to the customer at the beginning of each telephone call and again before connecting the call, both of which occur before any charge for the call is incurred.

3.0 Description of Services Offered**3.1 Company Calling Service**

The company offers public telecommunications service to subscribers serving end users who are inmates in institutional facilities in New Mexico such as jails, prisons, correctional facilities, penal facilities or mental health facilities and who use a company pay telephone in such facility as well as to a portion of the public that uses a company pay telephone in the public lobbies of such institutional facility. The company's inmate services anticipate the provision of collect-only calls using automated company-owned telephones.

End-users may arrange to have calls billed to the called party (collect) according to the terms of this tariff.

The inmate services are activated when the end user dials the subscriber's designated long distance access code, which is zero (0) or zero zero (00), as the instructions on the pay telephone instrument so state. An affirmative, positive response from the called party must be received by the company. A positive response is not the called party staying on the line, but the entering of an acceptance code or a verbal positive acceptance by the accepting party. The company automated operator device will indicate the acceptance of the call for payment responsibility.

3.1.1 Prepaid Calling Cards and Debit Accounts

Where offered by the Confinement Facility, Inmates may either purchase a Prepaid Calling Card or set up a Prepaid Debit Account for calls made by the Inmate User or Authorized User. Prepaid Calling Cards and Debit Accounts provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card or in the Prepaid Debit Account, and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. Applicable state taxes and fees are included in the rates and charges for the calls made. On Prepaid Calling Card and Prepaid Debit Account calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

3.0 Description of Services Offered (Continued)

3.1 Company Calling Service (Continued)

3.1.1 Prepaid Calling Cards and Debit Accounts (Continued)

Prepaid Calling Card and Debit Account services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid Balances are not charged for incomplete calls.

A. Prepaid Calling Cards

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll free access number which automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility.

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3.0 Description of Services Offered (Continued)

3.1 Company Calling Service (Continued)

3.1.1 Prepaid Calling Cards and Debit Accounts (Continued)

B. Prepaid Debit Accounts

For a Prepaid Debit Account, the Inmate may set up the account through the Confinement Facility administrators with an initial payment typically through the Inmate's commissary account, in those Confinement Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Confinement Facility administrator. Prepaid Debit Accounts are considered dormant if there is no activity for one hundred eighty (180) days following the last call made. Inactive accounts will be removed from the Company's system. In conjunction with their release from the Confinement Facility, the Inmate may request a refund from the Confinement Facility administrator.

3.1.2 AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with a minimum initial fifty dollar (\$50) payment. The Account is set up with the initial payment and may be replenished by the End User. Applicable state taxes and fees are calculated and deducted from the balance at the conclusion of the call.

When the balance in an AdvanceConnect Account reaches twenty dollars (\$20) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

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3.0 Description of Services Offered (Continued)

3.1 Company Calling Service (Continued)

3.1.2 AdvanceConnect Accounts

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

3.1.3 Inmate Debit

Inmate Debit is a prepaid telephone account offering made available to Inmates by the Company when permitted by the Confinement Facility. Inmate Debit provides an alternative method for Inmates to prepay for and make calls. An Inmate Debit account associated with the Inmate's Personal Identification Number (PIN) is automatically established by the Company. Inmates fund and replenish their Inmate Debit account through electing to transfer funds from either their facility's inmate trust fund or commissary account to their Inmate Debit account. Inmate Debit accounts may also be funded by inmate friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the inmate.

Inmate Debit calls are processed by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. Inmates must enter a valid Authorization Code to access their Inmate Debit account. The Company's system automatically informs the Inmate of the prepaid balance remaining on the Inmate Debit account prior to each call, provides prompts to place the call by entering the destination telephone number, and informs the Inmate of the rates for the call being attempted. Call charges are deducted from the prepaid account balance on a real-time basis as the call progresses. Applicable state taxes and fees are in addition to

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3.0 Description of Services Offered (Continued)

3.1 Company Calling Service (Continued)

3.1.2 AdvanceConnect Accounts

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

3.1.2.1 AdvanceConnect Account Incentive Programs

The following incentive programs are available to End Users who are currently billed for collect calls on their local exchange carrier ("LEC") bill and who choose to convert their accounts to AdvanceConnect accounts. The AdvanceConnect Account Incentive Programs are available at participating confinement facilities beginning May 1, 2007 through October 31, 2007.

Free Call Incentive:

End Users who are currently LEC billed and who choose to establish an AdvanceConnect account with a minimum \$50.00 payment will receive the first call placed following the payment for free.

Usage Discount Incentive:

End Users who are currently LEC billed and who choose to establish an AdvanceConnect account with a minimum \$50.00 payment will receive a 10% discount on their monthly usage.

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3.0 Description of Services Offered (Continued)

3.1 Company Calling Service (Continued)

3.1.3 Inmate Debit (Continued)

the rates and charges for calling service. During an Inmate Debit call, when the prepaid account balance is one minute prior to depletion, the Inmate will be interrupted with such an announcement.

Inmate Debit services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid balances are not charged for incomplete calls.

Refunds of unused Inmate Debit account balances are issued by the entity controlling the actual cash deposits, which is either the Company, the commissary, the Confinement Facility or its agent, depending on the specific arrangements, unless otherwise directed by state law. Depending on the entity issuing the refund, refund fees and/or minimum refund amounts may apply. The prepaid balance expires ninety (90) days from the date of the last call placed on the Inmate Debit account unless alternative arrangements are expressly requested by the Confinement Facility. No refunds of unused balances will be issued after the expiration date.

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3.2 Timing of Calls

3.2.1 General

- (A) The minimum length of a call for billing purposes is sixty (60) seconds for a connected call. Calls are measured and rounded to the next higher full minute.
- (B) Chargeable time: Chargeable time for collect calls begins when the called line number accepts responsibility for payment. Chargeable time ends when either the called party or the end user hangs up.

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3.0 Description of Services Offered (Continued)

3.1 Company Calling Service (Continued)

3.1.2 AdvanceConnect Accounts (Continued)

3.1.2.1 AdvanceConnect Account Incentive Programs (Continued)

Rates for each promotion are based on standard collect calling rates as tariffed herein. The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information; a \$15.00 processing fee applies. Any such unused balances will expire in one hundred and eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. No refunds of unused balances will be issued after the expiration date. End Users choosing the AdvanceConnect Account Incentive Program will remain on this payment plan for the duration of the account.

3.2 Timing of Calls

3.2.1 General

- (A) The minimum length of a call for billing purposes is sixty (60) seconds for a connected call. Calls are measured and rounded to the next higher full minute.
- (B) Chargeable time: Chargeable time for collect calls begins when the called line number accepts responsibility for payment. Chargeable time ends when either the called party or the end user hangs up.

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3.0 Description of Services Offered (Continued)

3.2 Determination of Mileage

Charges for each call are computed on an airline mileage basis as described below.

- (A) Calling distance is measured from the rate center of the subscriber's or company's terminal or switch location to the rate center of the destination of the call, regardless of company routing.
- (B) The rate centers of a call are determined by the NPA's, or area codes and exchanges of the origination and destination points as listed in AT&T FCC Tariff No. 10.
- (C) The distance between the rate center of the subscriber's switch and that of the destination point is calculated by using the "V" and "H" coordinates in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the rate centers of the subscribers switch and destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3: Square the difference obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the squares obtained in Step 4 by ten (10). If any fraction results, round to the next higher whole number.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the difference between the rate centers.

The formula for calculating the distance between the rate centers is:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

Where (V1, H1) are the coordinates for the originating rate center and (V2, Hs are the coordinates for the terminating rate center.

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4.0 Rates

4.1 General

Each called party is charged individually for each call placed through the company. Charges are computed on an airline mileage basis as described in Section 3.3 of this tariff.

4.2 Application of Service Changes

Appropriate operator assistance charges are billed on a per call basis as stated in the tariff.

4.2.1 Automated Collect Operator Assistance

This charge applies to collect calls completed with the assistance of an automated operator. The called party must accept responsibility for payment with positive responses. See Section 3.1.

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4.3 Non-Sent Calls by Inmates

4.3.1 Local Calls

The charges are the sum of the charges under Section 4.3.1.1 and 4.3.1.2 and shall not exceed the charges as listed below.

4.3.1.1 Flat Rate, per call: \$0.25
plus

4.3.1.2 Automated Collect Operator Assistance Charge: \$2.05

4.3.2 Long Distance Calls

The charges are the sum of 4.3.2.1 and 4.3.2.2 and shall not exceed the charges as listed below.

4.3.2.1 IntraLATA Per Minute Charge \$0.25

Any fraction of the initial minute or of the final additional minute will be rounded up to the next whole minute.

4.3.2.2 Automated Collect Operator Assistance Charge: \$2.25

4.3.2.3 The Company shall file with the Commission a copy of a price list that identifies the rates charged at each institution ten (10) business days prior to the change in rates listed in Section 4.3.

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4.3.3 Prepaid Services Rates

The rates listed below are applicable to the Company's Prepaid Services. For billing purposes, call timing is rounded up to the next full minute increment after a minimum initial period of one (1) minute. No time of day, holiday or volume discounts apply.

A. Prepaid Calling Cards and Debit Accounts

Option 1 - A facility selecting Option 1 will receive the following rates:

PER MINUTE USAGE CHARGE - \$0.50

An additional per call service charge of \$1.00 will apply to all completed prepaid calling card IntraLATA and InterLATA telephone calls.

Option 2 - A facility selecting Option 2 will receive the following rates:

Rates and charges for prepaid calling services are provided at a ten percent discount off standard operator assisted collect call rates.

Option 3

A facility selecting Option 3 will receive prepaid calling services at the facility's standard contracted collect call rates.

Option 4 - A facility selecting Option 4 will receive the following prepaid calling rate applicable to local, intraLATA and interLATA calls. No per call surcharge applies.

PER MINUTE USAGE CHARGE - \$0.50

Option 5 - A facility selecting Option 5 will receive the following prepaid calling rates:

Local Per Call Surcharge (no per minute rate applies)	-	\$1.40
Intra/InterLATA Per Minute Rate (no per call surcharge applies)	-	\$0.50

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B. AdvanceConnect Accounts

The rates for AdvanceConnect Accounts are the same as those for automated Collect Call service.

4.3.3 Prepaid Services Rates

The rates listed below are applicable to the Company's Prepaid Services. For billing purposes, call timing is rounded up to the next full minute increment after a minimum initial period of one (1) minute. No time of day, holiday or volume discounts apply.

A. Prepaid Calling Cards and Debit Accounts

Option 1 - A facility selecting Option 1 will receive the following rates:

PER MINUTE USAGE CHARGE \$0.50

An additional per call service charge of \$1.00 will apply to all completed prepaid calling card IntraLATA and InterLATA telephone calls.

Option 2 - A facility selecting Option 2 will receive the following rates:

Rates and charges for prepaid calling services are provided at a ten percent discount off standard operator assisted collect call rates.

Option 3

A facility selecting Option 3 will receive prepaid calling services at the facility's standard contracted collect call rates.

B. AdvanceConnect Accounts

The rates for AdvanceConnect Accounts are the same as those for automated Collect Call service.

4.3.4 Bill Statement Fee

An undiscountable bill statement fee of \$2.49 may be applied to an End User's local exchange carrier bill in each month in which Collect Calls from Confinement Facilities are billed, regardless of the number of calls accepted. The bill statement fee is a monthly charge to recover some of the Company's expenses associated with calls from Confinement Facilities served by the Company and that are billed through local exchange carriers. No fee will be assessed in any month if no Collect Calls are accepted. This fee will not be assessed on End Users that prepay for their services or those that are directly billed by the Company.

4.3.5 Voice Biometrics (f/k/a SECUREvoice™)

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This charge may apply to automated calls place by inmates of confinement facilities when such calls are provided through Securus Technologies, Inc.'s own processing equipment. Voice Biometrics provides validation of inmate personal identification numbers (PINs) through voice verification technology for purposes of improved security and reduced potential of fraud and consumer harassment by inmates. Where installation of Voice Biometrics is requested by confinement facilities, a per call service charge of \$0.25 applies in addition to all applicable message charges, operator assistance service charges and other miscellaneous service charges.

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4.3.4 Bill Statement Fee

An undiscountable bill statement fee of \$2.49 may be applied to an End User's local exchange carrier bill in each month in which Collect Calls from Confinement Facilities are billed, regardless of the number of calls accepted. The bill statement fee is a monthly charge to recover some of the Company's expenses associated with calls from Confinement Facilities served by the Company and that are billed through local exchange carriers. No fee will be assessed in any month if no Collect Calls are accepted. This fee will not be assessed on End Users that prepay for their services or those that are directly billed by the Company.

4.3.5 SECUREvoice™

This charge may apply to automated calls place by inmates of confinement facilities when such calls are provided through Securus Technologies, Inc.'s own processing equipment. SECUREvoice™ provides validation of inmate personal identification numbers (PINs) through voice verification technology for purposes of improved security and reduced potential of fraud and consumer harassment by inmates. Where installation of SECUREvoice™ is requested by confinement facilities, a per call service charge of \$0.25 applies in addition to all applicable message charges, operator assistance service charges and other miscellaneous service charges.

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4.3 Non-Sent Calls by Inmates

(N)

4.3.6 Facility Index for Standard Rate Options

Collect and AdvanceConnect calls from the facilities listed below are provided at the Company's standard local and long distance inmate rates. The available prepaid calling card rates and available debit rates vary by site and are identified in the following chart.

Facility Name	Collect & Advance Connect Call Rates	Prepaid Calling Card Section 4.3.3(A)	Debit Accounts Section 4.3.3(A)
Catron County Sheriff's Dept.	Sections 4.3.1-4.3.2	Option 1	N/A
De Baca County Sheriff's Office	Sections 4.3.1-4.3.2	Option 1	N/A
Grant County Jail	Sections 4.3.1-4.3.2	Option 2	Option 3
Hidalgo County Detention Center	Sections 4.3.1-4.3.2	Option 4	Option 3
Hobbs Police Dept. City Jail	Sections 4.3.1-4.3.2	Option 1	N/A
Los Alamos Police Dept.	Sections 4.3.1-4.3.2	Option 3	N/A
Quay County Detention Center	Sections 4.3.1-4.3.2	Option 4	N/A
Rio Arriba County Detention Facility	Sections 4.3.1-4.3.2	Option 4	Option 3
Roosevelt County Adult Detention Center	Sections 4.3.1-4.3.2	Option 3	Option 3
San Juan County DWI	Sections 4.3.1-4.3.2	Option 1	N/A
San Miguel	Sections 4.3.1-4.3.2	N/A	Option 3
Sandoval County Detention Center	Sections 4.3.1-4.3.2	Option 5	N/A
Sierra County Detention	Sections 4.3.1-4.3.2	N/A	N/A
Taos County Adult Detention Center	Sections 4.3.1-4.3.2	Option 2	Option 2
Vigil Maldonado Detention Center	Sections 4.3.1-4.3.2	Option 3	N/A

(N)

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4.4 Pay Phone Calls By the Public from Inmate Facilities**4.4.1 Local Calls**

The charges are the sum of the charges under Section 4.4.1.1 and 4.4.1.2.

4.4.1.1 Flat Rate, per call: \$0.25

4.4.1.2 Service Charges, per call:

Sent-paid coin (no service charge).

Customer-Dialed Calling Card Station:

Customer-Dialed/Automated	\$0.80
Customer-Dialed and Operator Assisted	\$0.80
Customer-Dialed-Operator Must Assist	\$0.80

Operator-Dialed Calling Card Station \$2.05

Operator-Dialed Station (Including Real Time Rated Calls):

Collect	\$2.05
Billed to Third Party	\$2.11
Sent Paid – Non-Coin	\$2.05
Sent Paid – Coin	\$1.80

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4.4 Pay Phone Calls By the Public from Inmate Facilities (Continued)4.4.2 Long Distance Calls

The charges are the sum of the charges under Section 4.4.2.1 and 4.4.2.2.

4.4.2.1 Mileage and Time-Sensitive Charges:

Mileage Band	Day		Evening		Night/Weekend	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
0-10	\$0.1800	\$0.1080	\$0.1170	\$0.0702	\$0.0720	\$0.0432
11-16	\$0.2040	\$0.1320	\$0.1326	\$0.0858	\$0.0816	\$0.0528
17-22	\$0.2400	\$0.1680	\$0.1560	\$0.1092	\$0.0960	\$0.0672
23-30	\$0.2760	\$0.1920	\$0.1794	\$0.1248	\$0.1104	\$0.0768
31-40	\$0.3240	\$0.2280	\$0.2106	\$0.1482	\$0.1296	\$0.0912
41-55	\$0.3600	\$0.2640	\$0.2340	\$0.1716	\$0.1440	\$0.1056
56-70	\$0.3776	\$0.2950	\$0.2496	\$0.1950	\$0.1536	\$0.1200
71-124	\$0.3776	\$0.3000	\$0.2730	\$0.2184	\$0.1680	\$0.1344
125-196	\$0.3900	\$0.3000	\$0.3042	\$0.2340	\$0.1872	\$0.1440
197-292	\$0.4200	\$0.3200	\$0.3276	\$0.2496	\$0.2016	\$0.1536
293 and over	\$0.4500	\$0.3400	\$0.3510	\$0.2652	\$0.2106	\$0.1632

* Any fraction of the initial minute or of the final additional minute will be rounded up to the next whole minute.

* Night/Weekend rate also applies to Company-recognized holidays. See Section 1.0, Sheet No. 6.

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4.4 Pay Phone Calls By the Public from Inmate Facilities (Continued)**4.4.2 Long Distance Calls (Continued)****4.4.2.2 Service Charges, per call:****Customer-Dialed Calling Card Station:**

Customer-Dialed/Automated	\$0.80
Customer-Dialed and Operator Assisted	\$0.80
Customer-Dialed-Operator Must Assist	\$0.80

Operator-Dialed Calling Card Station \$2.05

Operator-Dialed Station (Including Real Time Rated Calls):

Collect	\$2.05
Billed to Third Party	\$2.11
Sent Paid – Non-Coin	\$2.05
Sent Paid – Coin	\$1.80

Person-to-Person (Including Real Time Rated Calls)

Sent Paid – Coin	\$3.50
All Other Calls	\$3.50

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4.5 Contract Rates

4.5.1 Contract – Location 1 – San Juan County Adult Detention Center

Contract Location 1 provides operator assisted Local and IntraLATA calling from the San Juan County Adult Detention Center. Calls are rated in one (1) minute increments following an initial period of one (1) minute. Calls are provided at the rates listed below in increments up to fifteen (15) minutes.

Collect Rates – Local/IntraLATA/InterLATA

Per call surcharge	\$1.00
Per minute rate	\$0.15

AdvanceConnect/Prepaid Calling Card/Inmate Debit Rates

Local/IntraLATA/InterLATA

Per minute rate	\$0.15
-----------------	--------

(No per call surcharge applies)

Bill Statement Fee - \$2.49
Transaction Processing Fee - \$3.00
Return Check Charge - \$25.00

(D)
(D)
(T)
(R)
(R)

(N)

(N)

4.5.2 Contract – Location 2 – Santa Fe Adult Detention Center

Contract Location 2 provides operator assisted Local and IntraLATA calling from the Santa Fe Adult Detention Center. Calls are rated in one (1) minute increments following an initial period of one (1) minute. Calls are provided at the rates listed below in increments up to fifteen (15) minutes. The rates below apply to Collect, Advance Connect and Prepaid Calling Card calls.

Local Rates – Collect/Advance Connect

Per call surcharge	\$0.50
--------------------	--------

IntraLATA Intrastate – Collect/Advance Connect

Per call surcharge	\$0.50
Per minute rate	\$0.10

Local and IntraLATA Rates – Prepaid Calling Cards

Per minute rate	\$0.10 (no surcharge applies)
-----------------	-------------------------------

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4.5 Contract Rates

4.5.1 Contract – Location 1 – San Juan County Adult Detention Center

Contract Location 1 provides operator assisted Local and IntraLATA calling from the San Juan County Adult Detention Center. Calls are rated in one (1) minute increments following an initial period of one (1) minute. Calls are provided at the rates listed below in increments up to fifteen (15) minutes. The rates below apply to Collect and Advance Connect calls. Prepaid Calling Cards and Inmate Debit calling are available at the rates described in Option 1, Section 4.3.3 (A).

(N)
(N)
(N)

Local Rates

Per call surcharge \$2.18

IntraLATA Intrastate

Per call surcharge \$2.08

Per minute rate \$0.21

4.5.2 Contract – Location 2 – Santa Fe Adult Detention Center

Contract Location 2 provides operator assisted Local and IntraLATA calling from the Santa Fe Adult Detention Center. Calls are rated in one (1) minute increments following an initial period of one (1) minute. Calls are provided at the rates listed below in increments up to fifteen (15) minutes. The rates below apply to Collect, Advance Connect and Prepaid Calling Card calls.

Local Rates – Collect/Advance Connect

Per call surcharge \$0.50

IntraLATA Intrastate – Collect/Advance Connect

Per call surcharge \$0.50

Per minute rate \$0.10

Local and IntraLATA Rates – Prepaid Calling Cards

Per minute rate \$0.10 (no surcharge applies)

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4.5 Contract Rates

4.5.1 Contract – Location 1 – San Juan County Adult Detention Center (T)

Contract Location 1 provides operator assisted Local and IntraLATA calling from the San Juan County Adult Detention Center. Calls are rated in one (1) minute increments following an initial period of one (1) minute. Calls are provided at the rates listed below in increments up to fifteen (15) minutes. The rates below apply to Collect and Advance Connect calls. (T)

Local Rates

Per call surcharge \$2.18

IntraLATA Intrastate

Per call surcharge \$2.08

Per minute rate \$0.21

4.5.2 Contract – Location 2 – Santa Fe Adult Detention Center (T)

Contract Location 2 provides operator assisted Local and IntraLATA calling from the Santa Fe Adult Detention Center. Calls are rated in one (1) minute increments following an initial period of one (1) minute. Calls are provided at the rates listed below in increments up to fifteen (15) minutes. The rates below apply to Collect, Advance Connect and Prepaid Calling Card calls. (T)

Local Rates – Collect/Advance Connect (T)

Per call surcharge \$0.50

IntraLATA Intrastate – Collect/Advance Connect (T)

Per call surcharge \$0.50

Per minute rate \$0.10

Local and IntraLATA Rates – Prepaid Calling Cards (T)

Per minute rate \$0.10 (no surcharge applies)

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4.5 Contract Rates

4.5.1 Contract – Location 1

Contract Location 1 provides operator assisted Local and IntraLATA calling from the contracted Confinement Facility. Calls are rated in one (1) minute increments following an initial period of one (1) minute.

Local Rates

Per call surcharge \$2.18

IntraLATA Intrastate

Per call surcharge \$2.08

Per minute rate \$0.21

4.5.2 Contract – Location 2

Contract Location 2 provides operator assisted Local and IntraLATA calling from the contracted Confinement Facility. Calls are rated in one (1) minute increments following an initial period of one (1) minute.

Local Rates - Collect

Per call surcharge \$0.50

IntraLATA Intrastate - Collect

Per call surcharge \$0.50

Per minute rate \$0.10

Local and IntraLATA Rates - Prepaid

Per minute rate \$0.10 (no surcharge applies)

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4.5 Contract Rates (Continued)

4.5.3 Contract – Location 3 – New Mexico Corrections Department (All Facilities)

Northeast New Mexico Correctional Facility

(T)

Lea County Correctional Facility (Hobbs)

(T)

Guadalupe County Correctional Facility

(T)

Contract Location 3 provides operator assisted Local, Intra- and InterLATA calling from facilities associated with the New Mexico Corrections Department and with the Northeast New Mexico, Lea County and Guadalupe County Correctional Facilities. Calls are provided at the flat rates listed below in increments up to twenty (20) minutes.

(T)

(T)

Local, Intra- and InterLATA Rates - Collect

Per call charge - \$0.65

(no per minute rate applies)

Local, Intra- and InterLATA Intrastate – Inmate Debit and Prepaid Calling Cards

Per call charge - \$0.65

(no per minute rate applies)

Local, Intra- and InterLATA Rates – Advance Connect

Per call charge - \$0.59

(no per minute rate applies)

Applicable to New Mexico Corrections Department only:

(T)

Voice Biometrics - At the New Mexico Corrections Department's option, Voice Biometrics (Section 4.3.5) may be included. The rate applicable for New Mexico Corrections Department for Voice Biometrics is \$0.05 per call at facilities where the service is activated.

4.5 Contract Rates (Continued)

(N)

4.5.3 Contract – Location 3 – New Mexico Corrections Department (All Facilities)

Contract Location 3 provides operator assisted Local, Intra- and InterLATA calling from facilities associated with the New Mexico Corrections Department. Calls are provided at the flat rates listed below in increments up to twenty (20) minutes.

Local, Intra- and InterLATA Rates - Collect

Per call charge - \$0.65
(no per minute rate applies)

Local, Intra- and InterLATA Intrastate – Inmate Debit and Prepaid Calling Cards

Per call charge - \$0.65
(no per minute rate applies)

Local, Intra- and InterLATA Rates – Advance Connect

Per call charge - \$0.59
(no per minute rate applies)

Voice Biometrics - At the New Mexico Corrections Department's option, Voice Biometrics (Section 4.3.5) may be included. The rate applicable for New Mexico Corrections Department for Voice Biometrics is \$0.05 per call at facilities where the service is activated.

(N)

4.5 Contract Rates (Continued)

4.5.4 Contract – Location 4 – Bernalillo County

Contract Location 4 provides operator assisted Local, Intra- and InterLATA calling from facilities associated with Bernalillo County including the Metropolitan Detention Center and the Youth Services Center. Calls are provided at the flat rates listed below in increments up to fifteen (15) minutes.

Metropolitan Detention Center Rates:

(T)

Local, Intra- and InterLATA Rates - Collect

Per call charge - \$0.78

(I)

(no per minute rate applies)

Local, Intra- and InterLATA Intrastate – Inmate Debit and Prepaid Calling Cards

Per call charge - \$0.78

(I)

(no per minute rate applies)

Local, Intra- and InterLATA Rates – Advance Connect

Per call charge - \$0.78

(I)

(no per minute rate applies)

Youth Services Center Rates:

(T)

Local, Intra- and InterLATA Rates - Collect

Per call charge - \$0.65

(no per minute rate applies)

Local, Intra- and InterLATA Intrastate – Inmate Debit and Prepaid Calling Cards

Per call charge - \$0.65

(no per minute rate applies)

Local, Intra- and InterLATA Rates – Advance Connect

Per call charge - \$0.65

(no per minute rate applies)

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4.5 Contract Rates (Continued)

(N)

4.5.4 Contract – Location 4 – Bernalillo County

Contract Location 4 provides operator assisted Local, Intra- and InterLATA calling from facilities associated with Bernalillo County including the Metropolitan Detention Center and the Youth Services Center. Calls are provided at the flat rates listed below in increments up to fifteen (15) minutes.

Local, Intra- and InterLATA Rates - Collect

Per call charge - \$0.65
(no per minute rate applies)

Local, Intra- and InterLATA Intrastate – Inmate Debit and Prepaid Calling Cards

Per call charge - \$0.65
(no per minute rate applies)

Local, Intra- and InterLATA Rates – Advance Connect

Per call charge - \$0.65
(no per minute rate applies)

(N)

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4.5.5 Contract -- Location 5 -- Corrections Corporation of America

Contract Location 5 provides operator assisted Local, Intra- and InterLATA calling from facilities managed by the Corrections Corporation of America. Calls are provided at the rates listed below.

Facility Name	Local Per Call Charge	Local Per Minute Rate	Intra/ InterLATA Per Call Charge	Intra/ InterLATA Per Minute Rate	
Collect Call Rates/Advance Connect Rates					
Cibola County Corrections Center (30 min.)	\$1.50/\$1.50	N/A/\$0.06	\$2.25/\$1.50	\$0.25/\$0.23	(T)
NM Women's Correctional Facility (20 min.)	\$0.65/\$0.59	N/A	\$0.65/\$0.59	N/A	(T)/(N)
Torrance County Detention Center (30 min.)	\$1.50	N/A	\$2.25	\$0.25	(T)
Inmate Debit Rates					
Cibola County Corrections Center (30 min.)	N/A	\$0.06	N/A	\$0.23	(T)
NM Women's Correctional Facility (20 min.)	\$0.65	N/A	\$0.65	N/A	(T)/(N)
Torrance County Detention Center (30 min.)	N/A	\$0.50	N/A	\$0.50	(T)
Prepaid Calling Card Rates					
Cibola County Corrections Center (30 min.)	N/A	\$0.50	N/A	\$0.50	(T)
NM Women's Correctional Facility (20 min.)	N/A	N/A	N/A	N/A	(T)
Torrance County Detention Center (30 min.)	N/A	\$0.50	N/A	\$0.50	(T)

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Securus Technologies, Inc.

Telephone Tariff

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First Revised Sheet No. 32

Cancels Original Sheet No. 32

4.5.5 Contract – Location 5 – Corrections Corporation of America

Contract Location 5 provides operator assisted Local, Intra- and InterLATA calling from facilities managed by the Corrections Corporation of America. Calls are provided at the rates listed below.

Facility Name	Local Per Call Charge	Local Per Minute Rate	Intra/ InterLATA Per Call Charge	Intra/ InterLATA Per Minute Rate
Collect Call Rates/Advance Connect Rates				
Cibola County Corrections Center	\$1.50/\$1.50	N/A/\$0.06	\$2.25/\$1.50	\$0.25/\$0.23
NM Women's Correctional Facility	\$1.50	N/A	\$2.25	\$0.25
Torrance County Detention Center	\$1.50	N/A	\$2.25	\$0.25
Inmate Debit Rates				
Cibola County Corrections Center	N/A	\$0.06	N/A	\$0.23
NM Women's Correctional Facility	N/A	\$0.14	N/A	\$0.40
Torrance County Detention Center	N/A	\$0.50	N/A	\$0.50
Prepaid Calling Card Rates				
Cibola County Corrections Center	N/A	\$0.50	N/A	\$0.50
NM Women's Correctional Facility	N/A	N/A	N/A	N/A
Torrance County Detention Center	N/A	\$0.50	N/A	\$0.50

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4.5.5 Contract – Location 5 – Cibola County Corrections Center

(N)

Contract Location 5 provides operator assisted Local, Intra- and InterLATA calling from the Cibola County Corrections Center. Calls are provided at the rates listed below in increments up to fifteen (15) minutes.

Local Rate - Collect

Per call charge - \$1.50
No per minute rate applies

Intra- and InterLATA Rates – Collect

Per call charge - \$2.25
Per minute rate - \$0.25

Local Rate - Inmate Debit and Prepaid Calling Cards

No per call charge applies
Per minute rate - \$0.06

Intra- and InterLATA Rates – Inmate Debit and Prepaid Calling Cards

No per call charge applies
Per minute rate - \$0.23

Local Rate - Advance Connect

Per call charge - \$1.50
Per minute rate - \$0.06

Intra- and InterLATA Rates – Advance Connect

Per call charge - \$1.50
Per minute rate - \$0.23

(N)

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4.5 Contract Rates (Continued)

4.5.6 Contract – Location 6 – Otero County Jail (T)

Contract Location 6 provides operator assisted Local, Intra- and InterLATA calling from the Otero County Jail. Calls are provided at the rates listed below in increments up to fifteen (15) minutes. The rates below apply to Collect, Advance Connect and Inmate Debit. (T)

Local Rates (T)

Per call charge - \$2.30
(no per minute rate applies)

Intra- and InterLATA Intrastate

Per call charge - \$2.00
Per minute rate - \$0.25

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4.5 Contract Rates (Continued)

4.5.6 Contract – Location 6 – Otero County Jail and Rio Arriba County Detention Facility (T)

Contract Location 6 provides operator assisted Local, Intra- and InterLATA calling from the Otero County Jail and the Rio Arriba County Detention Facility. Calls are provided at the rates listed below in increments up to fifteen (15) minutes. The rates below apply to Collect, Advance Connect, Inmate Debit and Prepaid Calling Card calls. (T)

Local Rates - Collect

Per call charge - \$2.30
(no per minute rate applies)

Intra- and InterLATA Intrastate

Per call charge - \$2.00
Per minute rate - \$0.25

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4.5 Contract Rates (Continued)

4.5.6 Contract – Location 6 – Otero County Jail

Contract Location 6 provides operator assisted Local, Intra- and InterLATA calling from the Otero County Jail. Calls are provided at the rates listed below in increments up to fifteen (15) minutes. The rates below apply to Collect, Advance Connect and Inmate Debit calls.

Local Rates - Collect

Per call charge - \$2.30
(no per minute rate applies)

Intra- and InterLATA Intrastate

Per call charge - \$2.00
Per minute rate - \$0.25

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4.5.7 Contract – Location 7 – Lea County Detention Center

Contract Location 7 provides operator assisted Local, Intra- and InterLATA calling from the Lea County Detention Center. Calls are provided at the rates listed below in increments up to twenty (20) minutes.

Local Rate - Collect/Advance Connect

(T)

Per call charge - \$1.66
No per minute rate applies

Intra- and InterLATA Rates – Collect/Advance Connect

(T)

Per call charge - \$1.62
Per minute rate - \$0.18

Local Rate - Debit/Prepaid Calling Cards

(T)

Per call charge - \$0.92
No per minute rate applies

Intra- and InterLATA Rates – Debit/Prepaid Calling Cards

(T)

Per call charge - \$0.90
Per minute rate - \$0.10

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4.5.7 Contract – Location 7 – Lea County Detention Center

(N)

Contract Location 7 provides operator assisted Local, Intra- and InterLATA calling from the Lea County Detention Center. Calls are provided at the rates listed below in increments up to twenty (20) minutes.

Local Rate - Collect/Debit/Advance Connect

Per call charge - \$1.66
No per minute rate applies

Intra- and InterLATA Rates – Collect/Debit/Advance Connect

Per call charge - \$1.62
Per minute rate - \$0.18

Local Rate - Prepaid Calling Cards

Per call charge - \$0.92
No per minute rate applies

Intra- and InterLATA Rates – Prepaid Calling Cards

Per call charge - \$0.90
Per minute rate - \$0.10

(N)

4.5 Contract Rates (Continued)

4.5.8 Contract – Location 8 – Eddy County Adult Detention Center (T)
Eddy County Juvenile Detention Facility

Contract Location 8 provides operator assisted Local, Intra- and InterLATA calling from Eddy County Adult Detention Center and Eddy County Juvenile Detention Facility. Calls are provided (T)
at the flat rates listed below in increments up to fifteen (15) minutes.

Local, Intra- and InterLATA Rates - Collect

No per call charge applies
Per minute rate - \$0.255

Local, Intra- and InterLATA Intrastate – Inmate Debit

No per call charge applies
Per minute rate - \$0.255

Local, Intra- and InterLATA Rates – Advance Connect

No per call charge applies
Per minute rate - \$0.255

4.5 Contract Rates (Continued)

(N)

4.5.8 Contract – Location 8 – Eddy County Adult Detention Center

Contract Location 8 provides operator assisted Local, Intra- and InterLATA calling from Eddy County Adult Detention Center. Calls are provided at the flat rates listed below in increments up to fifteen (15) minutes.

Local, Intra- and InterLATA Rates - Collect

No per call charge applies
Per minute rate - \$0.255

Local, Intra- and InterLATA Intrastate – Inmate Debit

No per call charge applies
Per minute rate - \$0.255

Local, Intra- and InterLATA Rates – Advance Connect

No per call charge applies
Per minute rate - \$0.255

(N)

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4.5 Contract Rates (Continued)

4.5.9 Contract – Location 9 – Curry County Adult Detention Center
Curry County Juvenile Detention Facility

Contract Location 8 provides operator assisted Local, Intra- and InterLATA calling from Curry County Adult Detention Center and Curry County Juvenile Detention Facility. Calls are provided at the rates listed below in increments up to fifteen (15) minutes.

Rates apply to Collect, Inmate Debit and Advance Connect.

Local

Per call charge - \$1.25
No per minute rate applies

Intra- and InterLATA Intrastate

No per call charge applies
Per minute rate - \$0.19

(N)

(N)

4.6 Contract Rates (Continued)

(N)

4.5.10 Contract – Location 10 – Lincoln County Detention Center

Contract Location 10 provides operator assisted Local, Intra- and InterLATA calling from Lincoln County Detention Center. Calls are provided at the rates listed below in increments up to fifteen (15) minutes.

Rates apply to Collect.

Local

Per call charge - \$1.00

No per minute rate applies

Intra- and InterLATA Intrastate

Per call charge - \$1.00

Per minute rate - \$0.14

Rates apply to Prepaid Cards, Inmate Debit and Advance Connect.

Local

No per call charge applies

Per minute rate - \$0.14

Intra- and InterLATA Intrastate

Per call charge - \$1.00

Per minute rate - \$0.14

(N)