

**TELECOMMUNICATIONS TARIFF**  
**OF**  
**PUBLIC COMMUNICATIONS SERVICES, INC.**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of non-facilities based intrastate resold telecommunications services provided by Public Communications Services, Inc. ("PCS") within the State of New Mexico.

This tariff is available for public inspection during normal business hours at the main office of Public Communications Services, Inc., located at 11859 Wilshire Boulevard, Suite 600, Los Angeles, California 90025 or at the Commission's office located at PERA Building, Room 518, 1120 Paseo de Peralta, Santa Fe, New Mexico 87504.

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Issued: July 27, 1999

Effective: April 4, 2000

Case No. 3113

Issued By:

Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN9900c

### CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Page	REVISION		Page	REVISION
Title	Original		24	Original
1	11 <sup>th</sup> Rev.	*	25	Original
2	Original		26	2nd
3	Original		27	3 <sup>rd</sup> Rev.
4	Original		27.0.1	2 <sup>nd</sup> Rev.
5	First Rev.		27.0.2	2 <sup>nd</sup> Rev.
6	First Rev.		27.0.3	Original
7	Original		27.1	3rd Rev.
8	Original		27.2	1 <sup>st</sup> Rev.
9	Original		27.3	2 <sup>nd</sup> Rev.
10	Original		28	1 <sup>st</sup> Rev.
11	Original		29	1 <sup>st</sup> Rev.
12	Original		30	1 <sup>st</sup> Rev.
13	Original		31	1 <sup>st</sup> Rev.
14	Original		32	1 <sup>st</sup> Rev.
15	Original		33	Original
16	Original		33.1	2 <sup>nd</sup> Rev.
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Tariff Administrator  
12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

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Title	Original		24	Original	
1	10 <sup>th</sup> Rev.	*	25	Original	
2	Original		26	2nd	
3	Original		27	3 <sup>rd</sup> Rev.	
4	Original		27.0.1	2 <sup>nd</sup> Rev.	
5	First Rev.		27.0.2	1 <sup>st</sup> Rev.	*
6	First Rev.		27.1	3rd Rev.	
7	Original		27.2	1 <sup>st</sup> Rev.	
8	Original		27.3	1 <sup>st</sup> Rev.	*
9	Original		28	Original	
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14	Original		33	Original	
15	Original		33.1	1 <sup>st</sup> Rev.	*
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22	Original				
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<b>Page</b>	<b>REVISION</b>		<b>Page</b>	<b>REVISION</b>
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1	9 <sup>th</sup> Revised	*	25	Original
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3	Original		27	3 <sup>rd</sup> Rev.
4	Original		27.0.1	2 <sup>nd</sup> Revised
5	First Rev.		27.0.2	Original
6	First Rev.		27.1	3rd Rev.
7	Original		27.2	1 <sup>st</sup> Rev.
8	Original		27.3	Original
9	Original		28	Original
10	Original		29	Original
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3	Original		27	3 <sup>rd</sup> Rev.	
4	Original		27.0.1	1 <sup>st</sup> Revised	*
5	First Rev.		27.0.2	Original	*
6	First Rev.		27.1	3rd Rev.	
7	Original		27.2	1 <sup>st</sup> Rev.	
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4	Original		27.0.1	Original	*
5	First Rev.		27.1	3rd Rev.	
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7	Original		28	Original	
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4	Original		27.1	3rd	
5	First		27.2	1 <sup>st</sup>	*
6	First		28	Original	
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3	Original		27	2nd *
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5	First		27.2	Original *
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11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

nmn0601

**PUBLIC COMMUNICATIONS SERVICES, INC.**

TEL: (310) 473-6222

TEL: (800) 266-2274

New Mexico Tariff No. 1

3<sup>rd</sup> Revised Page 1Cancels 2<sup>nd</sup> Revised Page 1

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3	Original	27	First
4	Original	27.1	1 <sup>st</sup> *
5	First	28	Original
6	First	29	Original
7	Original	30	Original
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### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (D) - Deleted material.
- (I) - Change in rate or charge resulting in an increase to a customer's bill.
- (M) - To signify material relocated from one page to another without change.
- (N) - New material.
- (R) - Change in rate or charge resulting in a reduction to a customer's bill.
- (T) - To signify a change in text or regulation but no change in rate or charge.

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## TARIFF FORMAT

**A. Page Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

**D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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NMN9900c

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**SECTION 1 - TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's telephone to a PCS designated switching center or point of presence.

**Aggregator** - A Customer of the Company, including any person, firm, corporation, or other legal entity which contracts with PCS for installation of the Company's services and makes such services available for use by guests, patrons, visitors or other transient third parties at the Aggregator's location. The Aggregator is responsible for compliance with the terms and conditions of this Tariff.

**Authorized User** - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Company's services under the terms and regulations of this Tariff.

**Available Usage Balance** - The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account has an Initial Account Balance which is stated either in U.S. dollars or Call Units, depending upon the type of service. The Available Balance is depleted as services provided by the Company are utilized by the Inmate.

(N)  
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(N)

**Commission** - Refers to the New Mexico Public Regulation Commission.

**Company or Carrier** - Public Communications Services, Inc. unless otherwise clearly indicated by the context.

**Confinement Institution** - Used throughout this Tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with PCS for the provision of service for use by their Inmate population.

**Customer** - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this Tariff. The term Customer includes persons, firms, partnerships, corporations or other legal entities who do not have a pre-existing account or relationship with the Company but use the services of the Company on a per call basis from Aggregator locations or through equipment provided by an Aggregator. In the case of collect-only calling services provided to Inmates of Confinement Institutions, the called party is the Customer and is responsible for payment of charges.

**Equal Access** - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers can presubscribe their telephone line(s) to their preferred interexchange carrier.

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## **SECTION 1 - TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's telephone to a PCS designated switching center or point of presence.

**Aggregator** - A Customer of the Company, including any person, firm, corporation, or other legal entity which contracts with PCS for installation of the Company's services and makes such services available for use by guests, patrons, visitors or other transient third parties at the Aggregator's location. The Aggregator is responsible for compliance with the terms and conditions of this Tariff.

**Authorized User** - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Company's services under the terms and regulations of this Tariff.

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**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D)**

**Inmates** - The confined population of Institutions.

**Institutions** - See Confinement Institution.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

**LEC** - Local Exchange Company.

**Operator Station Call** - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

**PCS** - Used throughout this tariff to refer to Public Communications Services, Inc.

**Pay Telephone** - Telephone instruments provided by the Company, Customer, Aggregator or Institution for use by its guests, patrons, visitors, transient third parties or for use by inmates of confinement institutions. Pay Telephones permit the user to place calls to other parties and bill such calls on a non sent-paid or sent paid-basis. To facilitate sent-paid calling, Pay Telephones can be equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

**Personal Identification Number (PIN)** - A pre-defined series of numbers to be dialed by the inmate or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The inmate is responsible for charges incurred through the use of his or her assigned PIN.

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**Premises** - The physical space designated by the Customer for the termination of the Company's service.

**Prepaid Account** - An account which consists of a prepaid usage balance depleted on a real-time basis during each Prepaid Account call.

(N)

(N)

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---

**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D)**

**Inmates** - The confined population of Institutions.

**Institutions** - See Confinement Institution.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

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**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

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**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D)**

**Subscriber** - Used throughout this tariff to refer to Customers, Aggregators or Institutions which arrange for the Company to provide, discontinue or rearrange for telecommunication services on behalf of itself or others.

**Switched Access Origination/Termination** - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

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## **SECTION 2 - RULES AND REGULATIONS**

### **2.1 Undertaking of Public Communications Services, Inc.**

PCS's services and facilities are furnished for communications originating and terminating within the State of New Mexico under terms of this tariff. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

PCS arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers and Institutions in accordance with the terms and conditions set forth under this tariff. PCS may act as the Customer's or Institution's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer or Institution, to allow connection of a Customer's or Institution's location to the PCS network. The Customer or Institution shall be responsible for all charges due for such service arrangements.

### **2.2 Use**

Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)**

**2.3 Limitations**

- 2.3.1** The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer or Institution is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.2** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** The Company reserves the right to block service to or from certain NPA-NXX's to control the risk of fraud. Service will be restored as soon as it can be restored without undue risk.
- 2.3.5** Service provided to Institutions for use by Inmates may be restricted or otherwise limited under the direction of authorized personnel of the Institution's administration at their own discretion.

**2.4 Assignment and Transfer**

All facilities provided under this tariff are directly or indirectly controlled by PCS and neither the Customer nor Institution may transfer or assign the use of service or facilities without the express written consent of the Company. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service. Such transfer or assignment, when permitted, shall only apply where there is no interruption of the use or location of the service or facilities.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Liability of the Company**

- 2.5.1** PCS's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed \$100.00 or an amount equivalent to the proportionate charge to the Customer, whichever is greater, for the period during which the faults in transmission occur.
- 2.5.2** The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.5.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Liability of the Company, (Cont'd.)**

- 2.5.4** The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.
- 2.5.5** The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omission of the Customer.
- 2.5.6** Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.
- 2.5.7** The above tariff language (and any and all language which appears in this tariff addressing liability of Company or its Customers) does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and any direct, indirect, and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause(s).

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Billing and Payment For Service**

**2.6.1 Responsibility for Charges**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- A. any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- B. any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
- C. any calls placed by or through the Customer's equipment via any remote access feature(s);
- D. Charges for installations, service connections, moves, rearrangements, and prepaid services, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Billing and Payment For Service, (Cont'd)**

**2.6.2 Payment for Service**

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction.

**2.6.3 Disputed Charges**

Any objections to billed charges must be promptly reported to the Company or its billing agent. If notice from Customer of a dispute as to charges is not received in writing by the Company within 120 days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service, the billing will be considered correct and binding. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

**2.6.4 Validation of Credit**

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures and to establish a maximum predetermined credit limit. Where a requested billing method cannot be validated or maximum credit limit established, the Company may refuse to provide service or otherwise restrict or interrupt service to a customer. The Company may also refuse service for invalid telephone numbers, invalid commercial credit card numbers, refusal of a called party to accept responsibility for payment, failure to keep the outstanding balance due below the credit limit or any other circumstances which may prevent the Company from collecting the charges due for a call.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Billing and Payment For Service, (Cont'd)**

**2.6.5 Taxes**

PCS reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes will be itemized separately on Customer bills.

**2.6.6 Late Payment Fees**

A late payment fee of 1.5% per month will be charged on any past due balance. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to New Mexico law.

**2.6.7 Return Check Charge**

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to New Mexico law.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Deposits**

The Company does not normally require deposits. However the Company reserves the right to collect an amount not to exceed one months estimated charges as a deposit from Customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Commission rules.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Refunds or Credits for Service Outages or Deficiencies**

**2.9.1** Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer or Institution, or to the failure of channels, equipment and/or communications systems provided by the Customer or Institution, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

**2.9.2** For purposes of credit computation every month shall be considered to have thirty (30) days. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than twenty-four (24) hours. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues. The formula used for computation of credits is as follows:

$$\text{Credit} = A/30 \times B$$

A = outage time in days

B = total monthly charge for affected service.

**2.9.3** For message rated toll services, credits will be limited to, at maximum, the price of the initial period of the individual call that was interrupted plus any operator service charges or surcharges required to reconnect the caller.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.10 Cancellation or Termination of Service**

**2.10.1** The Company may terminate service to a Customer or Institution for nonpayment of undisputed charges or other violation of this tariff or provision of law upon ten (10) days written notice to the Customer or Institution without incurring any liability for damages due to loss of telephone service to the Customer or Institution.

**2.10.2** PCS may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given five (5) days notice to comply with any rule or remedy any deficiency:

- A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any purpose other than that described in the application.
- C. For neglect or refusal to provide reasonable access to PCS or its agents for the purpose of inspection and maintenance of equipment owned by PCS or its agents.
- D. For noncompliance with or violation of Commission regulation or PCS's rules and regulations on file with the Commission.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.10 Cancellation or Termination of Service, (Cont'd.)**

**2.10.2 (Cont'd.)**

- E. Without notice\* in the event of Customer, Institution or Authorized User use of equipment in such a manner as to adversely affect PCS's equipment or service to others.
- F. Without notice\* in the event of tampering with the equipment or services owned by PCS or its agents.
- G. Without notice\* in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, PCS may, before restoring service, require the Customer or Institution to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- H. Without notice\* by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.
- I. For periods of inactivity over sixty (60) days.

\* Customer will be provided written notice stating the reason for the discontinuance within a reasonable time after the suspension or termination of Customer's service.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.11 Interconnection**

Service furnished by PCS may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with PCS's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

**2.12 Terminal Equipment**

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer or Institution is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of PCS's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

**2.13 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and credit for the interruption is requested by the Customer.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES**

**3.1 General**

PCS provides direct dialed (1+) and operator assisted calling services for communications originating and terminating within the State of New Mexico. The Company's services are available twenty-four hours per day, seven days a week. Unless otherwise specified in this Tariff, intrastate service is offered in conjunction with interstate service.

In addition, the Company offers automated operator assisted collect-only calling services for use by inmates of prisons, jails or other Confinement Institutions. Inmate access to the Company's services may be restricted by the administration of the Institution served.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.2 Timing of Calls**

Billing for calls placed over the PCS network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- 3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3** Unless otherwise specified in this tariff, the minimum initial period for billing purposes is one (1) minute.
- 3.2.4** Unless otherwise specified in this tariff, billing for usage after the initial period is in full one (1) minute increments.
- 3.2.5** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, PCS will reasonably issue credit for the call.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.3 Rate Periods and Holidays**

For time of day sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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### SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

#### 3.4 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.5 Institutional Operator Assisted Calling**

Institutional operator assisted service allows inmates to place collect calls through an automated call processing system. The call processing system prompts the inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by PCS. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the institution.

For services provided to inmates of institutions, the following special conditions apply:

- a. Calls to "900", "976" or other pay-per-call services are blocked by PCS.
- b. At the request of the institution, PCS may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- c. At the request of the Institution, PCS may block inmate access to "911", "411", or local operators reached through "0-" dialing.
- d. At the request of the Institution, PCS may block inmate access to specific telephone numbers.
- e. Availability of PCS's services may be restricted by the institution to certain hours and/or days of the week.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

- f. At the request of the institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning PCS's services is provided to the administration of each institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the institution's administration.
- g. At the request of the institution, PCS may impose time limits on local and long distance calls placed using its services.
- h. At the request of the institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.5 Institutional Operator Assisted Calling, (Cont'd)****3.5.1 Rates and Charges \* - Option 1****(T)****A. Local****(T)****USAGE CHARGES:**

Per 15 minutes: \$0.35

**PER CALL CHARGES:**

Station to Station Collect \$1.80

**B. Intrastate****(T)****Rates:**

Usage		
<u>Peak</u>	<u>Off Peak</u>	<u>Per Call Charge</u>
\$0.175	\$0.125	\$1.75

**(M)**

|

|

**(M)**

\*Rate Changes reflected on this page were effective July 5<sup>th</sup>, 2001 for collect calls placed from the Lincoln County and Cornell Sante Fe institutions due to contractual obligations. **(T)**

*Some material now found on this page previously found on Amended 1<sup>st</sup> Revised Page 27*

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.1 Local Institutional Services Rates and Charges**

**USAGE CHARGES:**

Per 15 minutes: \$0.35

**(D)**  
**(T/R)**

**PER CALL CHARGES:**

Station to Station Collect \$1.80

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.1 Local Institutional Services Rates and Charges**

**USAGE CHARGES:**

Usage on local operator assisted collect-only calls placed by inmates of institutions and other confinement facilities is billed at the rates in Section 3.5.2.

**PER CALL CHARGES:**

Station to Station Collect	\$1.80
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$$\begin{array}{c} \text{(N)} \\ | \\ \text{---} \\ | \\ \text{(N)} \end{array}$$

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.5 Institutional Operator Assisted Calling, (Cont'd)****3.5.2 Rates and Charge – Option 2**

(N)

**A. Local**

Usage Per 15 Minutes:	\$0.00
Per Call Charge:	\$1.50

**B. Intrastate**

Usage Per Minute:	\$0.10
Per Call Charge:	\$1.50

**3.5.3 Rates and Charge – Option 3****A. Local**

Usage Per 15 Minutes:	\$0.00
Per Call Charge:	\$1.50

**B. Intrastate**

Usage Per Minute:	\$0.15
Per Call Charge:	\$1.50

(N)

*Some material previously found on this page now found on 2<sup>nd</sup> Revised Page 26*

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.2 Intrastate Institutional Services Rates and Charges**

Rates:

<u>Peak</u>	<u>Usage</u> <u>Off Peak</u>	<u>Per Call Charge</u>
\$0.175	\$0.125	\$1.75

(D)

(T)

(T)

(R)

(D)

(D)

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.2 Intrastate Institutional Services Rates and Charges**

**USAGE CHARGES:**

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.220	\$0.150	\$0.150

**PER CALL CHARGES:**

Station to Station Collect	\$1.80
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.5 Institutional Operator Assisted Calling, (Cont'd)****3.5.5 Rates and Charge – Option 5****A. Local**

Usage Per 15 Minutes:	\$0.321
Per Call Charge:	\$1.65

**B. Intrastate**

Usage per Minute

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.160	\$0.114	\$0.114 (T)

Per Call Charge	\$1.60
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**3.5.6 Rates and Charge – Option 6****A. Local**

Usage Per Minute:	\$0.00
Per Call Charge:	\$2.15

**B. Intrastate**

Usage Per Minute:	\$0.14
Per Call Charge:	\$1.75

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.5 Rates and Charge – Option 5**

(T)

**A. Local**

Usage Per 15 Minutes: \$0.321  
Per Call Charge: \$1.65

**B. Intrastate**

Usage per Minute

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.160	\$0.114	\$0.0114

Per Call Charge \$1.60

**3.5.6 Rates and Charge – Option 6**

(N)

**A. Local**

Usage Per Minute: \$0.00  
Per Call Charge: \$2.15

**B. Intrastate**

Usage Per Minute: \$0.14  
Per Call Charge: \$1.75

(N)

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Issued: August 5, 2009

Effective: August 19, 2009

Case No.

Issued By:

Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0904

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.5 Institutional Operator Assisted Calling, (Cont'd)****3.5.52 Rates and Charge – Option 5****A. Local**

Usage Per 15 Minutes:	\$0.321
Per Call Charge:	\$1.65

**B. Intrastate**

Usage per Minute

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.160	\$0.114	\$0.0114

Per Call Charge	\$1.60
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(N)

(N)

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Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0903

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.7 Rates and Charge – Option 7**

**A. Local**

Usage Per Minute:	\$0.00
Per Call Charge:	\$1.75

**B. Intrastate**

Usage Per Minute:	\$0.10
Per Call Charge:	\$1.75

**3.5.8 Rates and Charge – Option 8**

**A. Local**

Usage Per Minute:	\$0.15
Per Call Charge:	\$1.00

**B. Intrastate**

Usage Per Minute:	\$0.15
Per Call Charge:	\$1.00

**3.5.9 Rates and Charge – Option 9**

**A. Local**

Usage Per Minute:	\$0.00
Per Call Charge:	\$1.50

**B. Intrastate**

Usage Per Minute:	\$0.25
Per Call Charge:	\$0.00

(N)  
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(N)



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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.7 Rates and Charge – Option 7**

**A. Local**

Usage Per Minute:	\$0.00
Per Call Charge:	\$1.75

**B. Intrastate**

Usage Per Minute:	\$0.10
Per Call Charge:	\$1.75

**3.5.8 Rates and Charge – Option 8**

**A. Local**

Usage Per Minute:	\$0.15
Per Call Charge:	\$1.00

**B. Intrastate**

Usage Per Minute:	\$0.15
Per Call Charge:	\$1.00

(N)

(N)

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.7 Rates and Charge – Option 7**

**A. Local**

Usage Per Minute: \$0.00

Per Call Charge: \$1.75

**B. Intrastate**

Usage Per Minute: \$0.10

Per Call Charge: \$1.75

(N)

(N)

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Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0904

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.10 Rates and Charge – Option 10**

**A. Local**

Usage Per Minute: \$0.00

Per Call Charge: \$1.25

**B. Intrastate**

Usage Per Minute: \$0.25

Per Call Charge: \$0.00

(N)

(N)

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Issued By:

Tariff Administrator  
12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

NMn1102

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.6 Institutional Prepaid Service****(T)**

Institutional Prepaid Service allows inmates to set up prepaid accounts for outbound calling. Prepaid calls are originated when the inmate enters their unique PIN and destination number. The institution has the option of enabling a function requiring positive call acceptance on each call placed via Institutional Prepaid Service.

With the assistance of the institution, the company will set up a Prepaid Account for calls placed from the institution. Funds in the Prepaid Account may only be used for payment of calls placed by inmates. The Company's system informs the inmate of the Available Usage Balance remaining in the Prepaid Account upon access to place a call., and prompts the inmate Customer to place a call by entering the destination telephone number.

Institutional Prepaid Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Customer's Prepaid Account on a real time basis as the call progresses.

While a call is in progress and the Available Usage Balance reaches one minute, a voice prompt will announce to the inmate that one minute of time remains on their Prepaid Account and that the call will be cut off after that time.

**3.6.1 Rates and Charges - Option 1****(T)****A. Intrastate Rates**

Usage		<u>Per Call Charge</u>
<u>Peak</u>	<u>Off Peak</u>	
\$0.14	\$0.14	\$1.50

**B. Local Rates**

Usage and Per Call Charges:	
Per 15 minutes:	\$1.80

Issued: May 14, 2009

Effective: May 30, 2009

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Issued By:

Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0901

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.5 Institutional Operator Assisted Calling, (Cont'd)****3.5.3 Institutional Prepaid Service**

Institutional Prepaid Service allows inmates to set up prepaid accounts for outbound calling. Prepaid calls are originated when the inmate enters their unique PIN and destination number. The institution has the option of enabling a function requiring positive call acceptance on each call placed via Institutional Prepaid Service.

With the assistance of the institution, the company will set up a Prepaid Account for calls placed from the institution. Funds in the Prepaid Account may only be used for payment of calls placed by inmates. The Company's system informs the inmate of the Available Usage Balance remaining in the Prepaid Account upon access to place a call, and prompts the inmate Customer to place a call by entering the destination telephone number.

Institutional Prepaid Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Customer's Prepaid Account on a real time basis as the call progresses.

While a call is in progress and the Available Usage Balance reaches one minute, a voice prompt will announce to the inmate that one minute of time remains on their Prepaid Account and that the call will be cut off after that time.

**A. Intrastate Rates**

Usage		<u>Per Call Charge</u>
<u>Peak</u>	<u>Off Peak</u>	
\$0.14	\$0.14	\$1.50

**B. Local Rates**

Usage and Per Call Charges:		(T)
Per 15 minutes:	\$1.80	(R)
		(D)
		(D)

Issued: January 8, 2003

Effective: January 22, 2003

Case No. 3113

Issued By:

Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0301

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd)**

**3.5.3 Institutional Prepaid Service**

Institutional Prepaid Service allows inmates to set up prepaid accounts for outbound calling. Prepaid calls are originated when the inmate enters their unique PIN and destination number. The institution has the option of enabling a function requiring positive call acceptance on each call placed via Institutional Prepaid Service.

With the assistance of the institution, the company will set up a Prepaid Account for calls placed from the institution. Funds in the Prepaid Account may only be used for payment of calls placed by inmates. The Company's system informs the inmate of the Available Usage Balance remaining in the Prepaid Account upon access to place a call., and prompts the inmate Customer to place a call by entering the destination telephone number.

Institutional Prepaid Service calls are not distance sensitive. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute and therefore the Available Usage Balance is decremented in full minute increments.

Per call and usage for each call placed is deducted from the Available Usage Balance in the Customer's Prepaid Account on a real time basis as the call progresses.

While a call is in progress and the Available Usage Balance reaches one minute, a voice prompt will announce to the inmate that one minute of time remains on their Prepaid Account and that the call will be cut off after that time.

**A. Intrastate Rates**

Usage		<u>Per Call Charge</u>
<u>Peak</u>	<u>Off Peak</u>	
\$0.14 (R)	\$0.14 (I)	\$1.50

**B. Local Rates**

Usage Charges:	
Per 15 minutes:	\$0.10
Per Call Charges:	
Station to Station Collect	\$1.80

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Case No. 3113

Issued By:

Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0201

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 Institutional Prepaid Service, (Cont'd.)**

**3.6.2 Rates and Charges - Option 2**

**A. Local**

Usage Per 15 Minutes:	\$0.00
Per Call Charge:	\$1.50

**B. Intrastate**

Usage Per Minute:	\$0.10
Per Call Charge:	\$0.00

**3.6.3 Rates and Charge – Option 3**

**A. Local**

Usage Per 15 Minutes:	\$0.00
Per Call Charge:	\$1.00

**B. Intrastate**

Usage Per Minute:	\$0.10
Per Call Charge:	\$0.00

**3.6.4 Rates and Charge – Option 4**

**A. Local**

Usage Per 15 Minutes:	\$0.00
Per Call Charge:	\$1.60

**B. Intrastate**

Usage Per Minute:	\$0.00
Per Call Charge:	\$1.60

(N)  
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(N)

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Case No.

Issued By:

Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0902

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 Institutional Prepaid Service, (Cont'd.)**

**3.6.2 Rates and Charges - Option 2**

(N)

**A. Local**

Usage Per 15 Minutes: \$0.00

Per Call Charge: \$1.50

**B. Intrastate**

Usage Per Minute: \$0.10

Per Call Charge: \$0.00

**3.6.3 Rates and Charge – Option 3**

**A. Local**

Usage Per 15 Minutes: \$0.00

Per Call Charge: \$1.00

**B. Intrastate**

Usage Per Minute: \$0.10

Per Call Charge: \$0.00

(N)

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Case No.

Issued By:

Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0901



$$\begin{array}{c} \text{(N)} \\ | \\ \text{---} \\ | \\ \text{---} \\ | \\ \text{---} \\ | \\ \text{---} \\ | \\ \text{---} \\ | \\ \text{(N)} \end{array}$$

NMn1102

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 Institutional Prepaid Service, (Cont'd.)**

**3.6.5 Rates and Charges - Option 5**

**A. Local**

Usage Per Minute:	\$0.00
Per Call Charge:	\$1.50

**B. Intrastate**

Usage Per Minute:	\$0.10
Per Call Charge:	\$0.00

**3.6.6 Rates and Charge – Option 6**

**A. Local**

Usage Per Minute:	\$0.15
Per Call Charge:	\$0.00

**B. Intrastate**

Usage Per Minute:	\$0.15
Per Call Charge:	\$0.00

(N)

(N)

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Tariff Administrator  
12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

NMn1101

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 Institutional Prepaid Service, (Cont'd.)**

**3.6.5 Rates and Charges - Option 5**

**A. Local**

Usage Per Minute:	\$0.00
Per Call Charge:	\$1.50

**B. Intrastate**

Usage Per Minute:	\$0.10
Per Call Charge:	\$0.00

(N)

(N)

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11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN0904

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 [Reserved for Future Use]**

**(D)**

**(D)**

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Issued: December 12, 2011

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Issued By:

Tariff Administrator  
12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

NMn1102

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.6 Operator Assisted Calling**

PCS's Long Distance Operator Assisted Calling is available for use by presubscribed Customers as well as transient end users served from Aggregator locations. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing arrangement requested by the Customer.

**3.6.1 Operator Service Call Types**

- A) Customer Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- B) Operator Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- C) Operator Station - These charges apply in addition to long distance usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed to the originating line, Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- D) Person-to-Person - This charge applies in addition to long distance usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
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Los Angeles, California 90025

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 [Reserved for Future Use]**

**(D)**

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12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

NMn1102

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.6 Operator Assisted Services (Cont'd)****3.6.2 Available Billing Arrangements**

- A) Calling Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- B) Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
- C) Collect Billing - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D) Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.
- E) Bill to Line - A billing arrangement whereby the originating caller may bill the charges for a call to the local exchange line from which the call is placed. The terms and conditions of the LEC apply to payment arrangements. This billing option is only available to presubscribed Customers placing calls from their own local telephone line.

**3.6.3 Operator Dialed Surcharge**

This charge applies to Operator Station and Person-to-Person calls for which the caller has the ability to dial the called number, but chooses instead to have the Company operator perform the dialing. This charge is in addition to long distance usage charges and applicable operator service charges.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 [Reserved for Future Use]**

**(D)**

**(D)**

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12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

NMn1102



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.6 Operator Assisted Services (Cont'd)****3.6.4 Intrastate Rates and Charges**

The following rates and charges apply to local, intraLATA and interLATA calls placed by presubscribed customers and customers from Aggregator locations. Service is billed in one minute increments following an initial one minute increment.

**USAGE CHARGES:**

Mileage Band	Day		Evening		Night/Weekend	
	1st Minute	Add'l Minute	1st Minute	Add'l Minute	1st Minute	Add'l Minute
0-10	\$0.1800	\$0.1080	\$0.1170	\$0.0702	\$0.0720	\$0.0432
11-16	\$0.2040	\$0.1320	\$0.1326	\$0.0858	\$0.0816	\$0.0528
17-22	\$0.2400	\$0.1680	\$0.1560	\$0.1092	\$0.0960	\$0.0672
23-30	\$0.2760	\$0.1920	\$0.1794	\$0.1248	\$0.1104	\$0.0768
31-40	\$0.3240	\$0.2280	\$0.2106	\$0.1482	\$0.1296	\$0.0912
41-55	\$0.3600	\$0.2640	\$0.2340	\$0.1716	\$0.1440	\$0.1056
56-70	\$0.3776	\$0.2950	\$0.2496	\$0.1950	\$0.1536	\$0.1200
71-124	\$0.3776	\$0.3000	\$0.2730	\$0.2184	\$0.1680	\$0.1344
125-196	\$0.3900	\$0.3000	\$0.3042	\$0.2340	\$0.1872	\$0.1440
197-292	\$0.4200	\$0.3200	\$0.3276	\$0.2496	\$0.2016	\$0.1536
293-9999	\$0.4500	\$0.3400	\$0.3510	\$0.2652	\$0.2160	\$0.1632

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Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 [Reserved for Future Use]**

**(D)**

**(D)**

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12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 Operator Assisted Services (Cont'd)**

**3.6.4 Intrastate Rates and Charges (Cont'd)**

**PER CALL SERVICE CHARGES:**

Customer Dialed Calling Card	\$1.20
Customer Dialed Credit Card	\$1.50
Operator Dialed Calling Card	\$2.25
Operator Dialed Credit Card	\$2.25
Operator Station	
Billed Collect	\$2.25
Billed to Third Party	\$2.35
Person-to-Person	
All Billing Methods	\$4.90
Operator Dialed Surcharge	\$1.15

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11859 Wilshire Boulevard, Suite 600  
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.7 [Reserved for Future Use]**

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12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

NMn1102

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.7 PCS Outbound Long Distance Service**

For billing purposes, call timing is rounded up to the next full minute increment after a minimum Initial Period of one (1) minute. No volume discounts apply. Time of day and holiday discounts do not apply. The following rates apply to interLATA and intraLATA calls:

**NON-RECURRING CHARGES:** Not Applicable

**MONTHLY RECURRING CHARGES:** \$0.00

**Per Call Rates:**

Mileage Band	Initial Minute	Addl. Minute
All Miles	\$0.18	\$0.18

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Case No. 3113

Issued By:

Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN9900c

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.8 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.26
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Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

NMN9900c

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.9 Billing Cost Recovery Fee**

In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable billing cost recovery fee may apply each billing period in which local or long distance collect calls are billed through a Customer's local exchange carrier. The company will implement this fee based on the arrangement with a specific Correctional Institution. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check, money order or wire, or for services billed directly to the Customer by the Company.

Billing Cost Recovery Fee, per month where applicable: \$2.89

**3.10 Processing Fees****3.10.1 Prepaid Service**

Check and Credit Card by Phone - Initial:	\$6.95	(I)
Check and Credit Card by Phone - Subsequent:	\$6.95	(I)
Refund Processing Fee:	\$3.00	

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Issued By:

Tariff Administrator  
12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

NMn1102

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.9 Billing Cost Recovery Fee**

In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable billing cost recovery fee may apply each billing period in which local or long distance collect calls are billed through a Customer's local exchange carrier. The company will implement this fee based on the arrangement with a specific Correctional Institution. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check, money order or wire, or for services billed directly to the Customer by the Company.

Billing Cost Recovery Fee, per month where applicable:	\$2.89	(I)
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**3.10 Processing Fees** (N)

**3.10.1 Prepaid Service**

Check and Credit Card by Phone - Initial:	\$3.00	
Check and Credit Card by Phone - Subsequent:	\$3.00	
Refund Processing Fee:	\$3.00	(N)

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Tariff Administrator  
12021 Sunset Hills Road, Suite 100  
Reston, VA 20190

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.9 Billing Cost Recovery Fee****(N)**

In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable billing cost recovery fee may apply each billing period in which local or long distance collect calls are billed through a Customer's local exchange carrier. The company will implement this fee based on the arrangement with a specific Correctional Institution. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check, money order or wire, or for services billed directly to the Customer by the Company.

Billing Cost Recovery Fee, per month where applicable: \$2.49

**(N)**

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Case No. \_\_\_\_\_

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Joe Pekarovic, Vice President of Sales  
Public Communications Services, Inc.  
11859 Wilshire Boulevard, Suite 600  
Los Angeles, California 90025

nmn0601

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**SECTION 4 - CONTRACTS AND PROMOTIONS**

**4.1 Promotions**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area.

**4.2 Demonstration of Service Promotion**

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.