

**LEGACY LONG DISTANCE INTERNATIONAL, INC.**  
**also d/b/a LEGACY INMATE COMMUNICATIONS**

**NON-FACILITIES BASED RESOLD INTRASTATE  
LONG DISTANCE TELECOMMUNICATIONS TARIFF**

filed with the  
New Mexico Public Regulation Commission

This tariff is on file with the Utility Division of the New Mexico Public Regulation Commission, 224 East Palace Avenue, Santa Fe, New Mexico 87501. Copies may also be inspected during regular business hours at the Company's place of business.

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**TABLE OF CONTENTS**

Title Page	Title
Table of Contents	1
Check Sheet	2
Application of Tariff	3
Symbols	4
Tariff Format	5
Section 1 - Definitions	6
Section 2 - Rules and Regulations	8
Section 3 - Description of Services and Rates	18
Section 4 - Miscellaneous Services	56
Section 5 - Promotions	57
Section 6 – Institutional Services	58

---

Issued: June 14, 2011

~~Effective: June 27, 2011~~

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

NEW MEXICO  
**LEGACY LONG DISTANCE INTERNATIONAL, INC.**  
also d/b/a Legacy Inmate Communications  
Telephone: (800) 577-5534

New Mexico Tariff No. 2  
3<sup>rd</sup> Revised Page 2  
Cancels 2<sup>nd</sup> Revised Page 2

2013 AUG 15 11:11 AM

### CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision	Page	Revision
Title	Original		23	Original	46	Original
1	Original		24	Original	47	Original
2	3 <sup>rd</sup> Revised	*	25	Original	48	Original
3	Original		26	Original	49	Original
4	Original		27	Original	50	Original
5	Original		28	Original	51	Original
6	1 <sup>st</sup> Rev.	*	29	Original	52	Original
7	Original		30	Original	53	Original
8	Original		31	Original	54	Original
9	Original		32	Original	54.1	Original
10	Original		33	Original	55	Original
11	Original		34	Original	56	1 <sup>st</sup> Rev. *
12	Original		35	Original	57	Original
13	Original		36	Original	58	Original
14	Original		37	Original	59	Original
15	Original		38	Original	60	Original
16	Original		39	Original	61	Original
17	Original		40	Original	62	Original
18	Original		41	Original	63	Original
19	Original		41.1	Original	64	Original
20	Original		42	Original	65	Original
21	Original		43	Original		
22	Original		44	Original		
			45	Original		

\* - indicates those pages included with this filing

Issued: August 15, 2013

Effective: August 29, 2013

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

### CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision	Page	Revision
Title	Original		23	Original	46	Original
1	Original		24	Original	47	Original
2	2 <sup>nd</sup> Revised	*	25	Original	48	Original
3	Original		26	Original	49	Original
4	Original		27	Original	50	Original
5	Original		28	Original	51	Original
6	Original		29	Original	52	Original
7	Original		30	Original	53	Original
8	Original		31	Original	54	Original
9	Original		32	Original	54.1	Original
10	Original		33	Original	55	Original
11	Original		34	Original	56	Original
12	Original		35	Original	57	Original
13	Original		36	Original	58	Original
14	Original		37	Original	59	Original
15	Original		38	Original	60	Original
16	Original		39	Original	61	Original
17	Original		40	Original	62	Original
18	Original		41	Original	63	Original
19	Original		41.1	Original	64	Original
20	Original		42	Original	65	Original
21	Original		43	Original		
22	Original		44	Original		
			45	Original		

2012 DEC 6 PM 1:18

NEW MEXICO  
PUBLIC REGULATION  
COMMISSION  
FILED

\* - indicates those pages included with this filing

Issued: December 6, 2012

Effective: December 20, 2012

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

# CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision	Page	Revision
Title	Original		23	Original	46	Original
1	Original		24	Original	47	Original
2	1 <sup>st</sup> Revised	*	25	Original	48	Original
3	Original		26	Original	49	Original
4	Original		27	Original	50	Original
5	Original		28	Original	51	Original
6	Original		29	Original	52	Original
7	Original		30	Original	53	Original
8	Original		31	Original	54	Original
9	Original		32	Original	54.1	Original
10	Original		33	Original	55	Original
11	Original		34	Original	56	Original
12	Original		35	Original	57	Original
13	Original		36	Original	58	Original
14	Original		37	Original	59	Original
15	Original		38	Original	60	Original
16	Original		39	Original	61	Original
17	Original		40	Original	62	Original
18	Original		41	Original	63	Original
19	Original		42	Original	64	Original
20	Original		43	Original	65	Original
21	Original		44	Original		
22	Original		45	Original		

NEW MEXICO  
PUBLIC REGULATION  
COMMISSION  
FILED

2012 AUG 28 AM 10 21

\* - indicates those pages included with this filing

Issued: August 28, 2012

Effective: September 12, 2012

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

NMi1201

### CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision		Page	Revision	
Title	Original	*	22	Original	*	44	Original	*
1	Original	*	23	Original	*	45	Original	*
2	Original	*	24	Original	*	46	Original	*
3	Original	*	25	Original	*	47	Original	*
4	Original	*	26	Original	*	48	Original	*
5	Original	*	27	Original	*	49	Original	*
6	Original	*	28	Original	*	50	Original	*
7	Original	*	29	Original	*	51	Original	*
8	Original	*	30	Original	*	52	Original	*
9	Original	*	31	Original	*	53	Original	*
10	Original	*	32	Original	*	54	Original	*
11	Original	*	33	Original	*	55	Original	*
12	Original	*	34	Original	*	56	Original	*
13	Original	*	35	Original	*	57	Original	*
14	Original	*	36	Original	*	58	Original	*
15	Original	*	37	Original	*	59	Original	*
16	Original	*	38	Original	*	60	Original	*
17	Original	*	39	Original	*	61	Original	*
18	Original	*	40	Original	*	62	Original	*
19	Original	*	41	Original	*	63	Original	*
20	Original	*	42	Original	*	64	Original	*
21	Original	*	43	Original	*	65	Original	*

\* - indicates those pages included with this filing

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**APPLICATION OF TARIFF**

The regulations, rules and conditions set forth in this Tariff apply to the provision of non-facilities based resold intrastate telecommunications services furnished within the state of New Mexico by Legacy Long Distance International, Inc. also d/b/a Legacy Inmate Communications, subject to the jurisdiction of the New Mexico Public Regulation Commission.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

### SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed listing, rule or condition which may affect rates or charges.
- (D) - To signify deleted material, including a listing, rate, rule or condition.
- (I) - To signify a change in rates or charges resulting in an increase to a customer's bill.
- (L) - To signify material relocated from or to another party of this Tariff with no change in text, rate, rule or condition.
- (N) - To signify new material, including a listing, rate, rule or condition.
- (R) - To signify a change in rates or charges resulting in a reduction to a customer's bill.
- (T) - To signify a change in the wording of the text, but no change in rate, rule or condition.
- (X) - To signify a correction or reissued matter.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



---

**TARIFF FORMAT**

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new Pages are occasionally added to the tariff. When a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current Page version on file with the New Mexico Public Regulation Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. Paragraph Numbering Sequence** - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
  - 2.1
  - 2.1.1
  - 2.1.1(A)
  - 2.1.1(A)(1)
  - 2.1.1(A)(1)(a)
  - 2.1.1(A)(1)(a)(1)

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

## **SECTION 1 - DEFINITIONS**

**Access Line** - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated underlying carrier's point of presence or network switching center.

**Account** - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

**Calling Card** - A billing convenience whereby the End User may bill the charges for a call to an approved local exchange company-issued Calling Card. The terms and conditions of the local exchange company shall apply to payment arrangements.

**Collect** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept responsibility for the charges.

**Company** - Legacy Long Distance International, Inc., unless stated otherwise.

**Company's Point of Presence** - Location of the serving central office associated with access to the Company's network.

**Credit Card** - This charge applies in addition to the per minute charges for calls billed to a telephone company-issued Calling Card or commercial credit card when the customer dials all of the digits required to route and bill the call.

(T)  
|  
(T)

**Customer** - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

**Customer Dialed Calling Card Call** - A service whereby the End User dials all of the digits necessary to route and bill the call.

**Dedicated Access** - A method of reaching the Company's services whereby the Customer is connected directly to the Company's Point of Presence without utilizing services of the local switched network.

**End User** - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

---

Issued: August 15, 2013

Effective: August 29, 2013

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 1 - DEFINITIONS**

**Access Line** - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated underlying carrier's point of presence or network switching center.

**Account** - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

**Calling Card** - A billing convenience whereby the End User may bill the charges for a call to an approved local exchange company-issued Calling Card. The terms and conditions of the local exchange company shall apply to payment arrangements.

**Collect** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept responsibility for the charges.

**Company** - Legacy Long Distance International, Inc., unless stated otherwise.

**Company's Point of Presence** - Location of the serving central office associated with access to the Company's network.

**Customer** - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

**Customer Dialed Calling Card Call** - A service whereby the End User dials all of the digits necessary to route and bill the call.

**Dedicated Access** - A method of reaching the Company's services whereby the Customer is connected directly to the Company's Point of Presence without utilizing services of the local switched network.

**End User** - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 1 - DEFINITIONS, (CONT'D.)**

**Holidays** - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**LATA** - Local Area of Transport and Access.

**Legacy** - Refers to Legacy Long Distance International, Inc. also d/b/a Legacy Inmate Communications

**NMPRC** - Refers to the New Mexico Public Regulation Commission.

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

**Special Access** - See Dedicated Access.

**Switched Access** - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

**Terminal Equipment** - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**Travel Card** - A billing mechanism which enables the Customer to access the service of the Company while away from home or office.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of Legacy Long Distance International, Inc.**

Legacy's services and facilities are furnished for communications originating at specified points within the state of New Mexico under terms of this tariff.

Legacy installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, appropriate billing and collection agreements, and subject to the provisions of this tariff.

**2.2.2** Legacy reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Subscriber or Customer is using service in violation of provisions of this tariff, or in violation of the law.

**2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations, (Cont'd.)**

**2.2.4** All services and facilities provided under this tariff are directly or indirectly controlled by Legacy and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

**2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of the Company**

- 2.4.1** The liability of the Company for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to the lesser of \$500 or the actual damages or injury sustained, which in the event of any failure of service shall be deemed to be 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. In addition, Customer credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.14.
- 2.4.2** In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.
- 2.4.3** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.
- 2.4.4** The Company shall be indemnified and held harmless by the Customer against:
- (A) Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of the Company, (cont'd.)**

**2.4.4 (cont'd.)**

- (B) Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- (C) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

**2.4.5** The Company will make no refund of overpayment by a Customer unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

**2.4.6** The above language in Sections 2.4 (and any and all language which appears in this tariff addressing liability of Legacy or its customers) does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause(s).

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Deposits**

The Company does not require deposits of Customers.

**2.6 Advance Payments**

The Company does not require advance payments of Customers.

**2.7 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Subscriber-provided terminal equipment or Subscriber-provided communications systems, such as a PBX or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided. The Subscriber is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Legacy's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Installation and Termination**

Installation charges for some service is required. Certain service may require advance notification of the Company by the Customer in order to identify the originating line for special billing programs.

**2.10 Payment for Service**

**2.10.1** The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Legacy Corporation. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

**2.10.2** Customers are billed directly by the company and are subject to the payment regulations applicable to this tariff which are approved by the NMPRC.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.10 Payment for Service, (Cont'd.)**

- 2.10.3** In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owned to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the unpaid charges accruing at a rate of one percent (1.0%) unpaid charges shall begin to accrue when the account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.10.4** The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.11 Other Rules**

**2.11.1** The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers as required to meet changing regulatory rules and standards of the New Mexico Public Regulation Commission.

**2.12 Interconnection**

Service furnished by Legacy may be connected with the services or facilities of other carriers. The Subscriber is responsible for all charges billed by other carriers for use in connection with Legacy's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Subscriber.

**2.13 Refusal or Discontinuance by Company**

Legacy may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer or Subscriber shall be given fifteen (15) days notice to comply with any rule or remedy and deficiency.

**2.13.1** For noncompliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.

**2.13.2** For noncompliance with or violation of Department regulation or Legacy's rules and regulations on file with the Department, provided five (5) days written notice is given before termination.

**2.13.3** For nonpayment of bills, provided that suspension or termination of service shall not be made without ten (10) business days written notice to the Customer, except in extreme cases.

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Refusal or Discontinuance by Company, (Cont'd.)**

**2.13.4** Without notice\* in the event of Subscriber or Customer use of equipment in such a manner as to adversely affect Legacy's equipment or service to others.

**2.13.5** Without notice\* in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Legacy may, before restoring service, require the Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

**2.13.6** Without notice\* by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.

**2.13.7** With notice for periods of inactivity over sixty (60) days.

**2.14 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer or Subscriber to notify the Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Subscriber or Customer and connected to Carrier's terminal.

\* - Customers will be provided written notice stating the reason for the discontinuance within a reasonable time after the suspension or termination of customer's service.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.15 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

**2.16 Cancellation by Customer**

The Customer may cancel service at any time by providing the company with thirty (30) days written notice of discontinuation of service.

**2.17 800 Numbers**

**2.17.1** The Company will make every effort to reserve "800" vanity numbers on behalf of customers, but makes no guarantee or warrantee that the requested "800" number(s) will be available or assigned to the customer requesting the number.

**2.17.2** If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.

**2.17.3** 800 numbers shared by more than one Customer, whereby individual customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 2.17.2, the Company will only honor Customer requests for change in Resp Org or 800 service provider for 800 numbers dedicated to the sole use of that single Customer.

**SECTION 3 - DESCRIPTION OF SERVICES & RATES**

**3.1 General**

Legacy provides direct dialed (1+), inbound "800" and travel card service for communications originating and terminating within the State of New Mexico under terms of this tariff.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.2 Calculation of Distance**

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations. For services utilizing dedicated access, mileage measurements for rate schedules are based on the distance in airline miles between the Legacy network access point associated with the station utilizing Dedicated Access Origination/Termination and the rate center associated with the called/calling station.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the serving wire center or network access point serving the Customer's location and the called/calling station.

Step 2: Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

**Formula =**

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.3 Timing of Calls**

- 3.3.1** Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when the calling and the called station are connected.
- 3.3.2** Chargeable time ends when the calling service point terminates, thereby releasing the network connection. If the called party hangs up but the calling number does not, chargeable time ends when the network connection is released by signal from the called party location or by automatic timing equipment in the telephone network.
- 3.3.3** Unless otherwise specified in this tariff, the minimum call duration for billing purposes is eighteen (18) seconds.
- 3.3.4** Unless otherwise specified in this tariff, usage is measured and rounded in six (6) second increments for billing purposes.
- 3.3.5** The Company shall not bill for unanswered calls.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

### SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)

#### 3.4 Rate Periods

The following time-of-day and day-of-week rate periods are applicable to some products within this tariff. Evening rates shall apply to all calls placed on the Company's recognized Holidays except when a lower rate would normally apply.

	Mon	Tues	Wed	Thur	Fri	Sat	Sun
8:00 AM to 5:00 PM	Daytime Rate Period/Peak					Eve Off Peak	
5:00 PM to 11:00PM	Evening Rate Period/Off Peak						
11:00 PM to 8:00 AM	Night/Weekend Period/Off Peak						

\* to, but not including

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Some products within this tariff use a Peak and Off-Peak time of day structure. The following time-of-day and day-of-week rate periods are applicable to these products.

Peak 8:00 AM, to but not including, 5:00 PM Monday through Friday.

Off-Peak All other times not listed in Peak above.

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.5 Legacy Commercial Long Distance Service**

Legacy Commercial Long Distance Service provides the Customer with the ability to place outbound calling service from their business location. Calls are billed and rated as described in each plan. Calls are billed in six (6) second increments after an initial minimum call duration of thirty (30) seconds. Intrastate service is offered in conjunction with interstate offerings.

**3.5.1 Commercial Rate Plan A**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.1190	\$0.1190	\$0.1190

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$1.50

**3.5.2 Commercial Rate Plan B**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.1300	\$0.1300	\$0.1300

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.6 Legacy Residential Long Distance Service**

Legacy Residential Long Distance Service provides the Customer with the ability to place outbound calling service from their residence location. Calls are billed and rated as described in each plan. Calls are billed in one (1) minute increment after an initial minimum call duration of one (1) minute. Intrastate service is offered in conjunction with interstate offerings.

**3.6.1 Residential Rate Plan A**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.1100	\$0.1100	\$0.1100

**3.6.2 Residential Rate Plan B**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.0990	\$0.0990	\$0.0990

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge                      \$3.00

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.7 Legacy Hospitality Service**

Legacy Hospitality Long Distance Service provides the Customer, who serve mostly transient End Users, with the ability to place outbound calling service from their hospitality location. Calls are billed and rated as described in each plan. Calls are billed in one (1) minute increment after an initial minimum call duration of one (1) minute. Intrastate service is offered in conjunction with interstate offerings.

**3.7.1 Hospitality Rate Plan A**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.0790	\$0.0790	\$0.0790

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$3.00

**3.7.2 Hospitality Rate Plan B**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.0890	\$0.0890	\$0.0890

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$3.00

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.7 Legacy Hospitality Service, (Cont'd.)**

**3.7.3 Hospitality Rate Plan C**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.0990	\$0.0990	\$0.0990

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$2.00

**3.7.4 Hospitality Rate Plan D**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.1090	\$0.1090	\$0.1090

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$3.00

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.8 Legacy Toll Free Service**

Legacy Toll Free Service (i.e., 800/888) is an inbound telecommunications service which permits calls to be completed to the customer's location without charge to the calling party. Access to the service is gained by dialing a ten-digit telephone number which terminates at the customer's location. Toll Free services originate via normal shared use facilities and are terminated via the customers' local exchange service access line. Calls are billed in one (1) minute increment after an initial minimum call duration of one (1) minute. Intrastate service is offered in conjunction with interstate offerings.

**3.8.1 Toll Free Rate Plan A**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.0990	\$0.0990	\$0.0990

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$3.00

**3.8.2 Toll Free Rate Plan B**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.1090	\$0.1090	\$0.1090

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$2.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.8 Legacy Toll Free Service, (Cont'd.)**

**3.8.3 Toll Free Rate Plan C**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.1290	\$0.1290	\$0.1290

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.9 Legacy Travel Card Service**

Legacy Travel Card Service allows the customer to place calls within the State of New Mexico while away from the home or office. The customer must dial an A800" number and a special access code before completing the call. Calls are billed in one (1) minute increments with initial calling period of one (1) minute.

**3.9.1 Travel Card Rate Plan A**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.1900	\$0.1900	\$0.1900

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$0.50

**3.9.2 Travel Card Rate Plan A**

**(A) Per Minute Rate:**

Miles	Day	Evening	Night/Weekend
All	\$0.1900	\$0.1900	\$0.1900

**(B) Monthly Recurring Charge:**

Monthly Recurring Charge \$0.25

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service**

The Company provides the Customer operator assisted services to aggregator locations on a per call service charge basis. In addition to the per call service charge, mileage-sensitive usage rates apply. The company's operator services are accessible on a twenty-four (24) hour per day seven (7) days per week basis.

The use of the Company's operator services allows the Customer to select from the special call handling or billing arrangements specified within. Call rates and applicable service charges will be assessed to the call originator, the called party's telephone number based on the call type (i.e. operator dialed, collect, third party billed, credit card billed or customer dialed credit card billed without the use of an operator's assistance) initiated by the call originator and the appropriate acknowledgment of other parties, where applicable.

**3.10.1 Legacy Operator Service Rate Schedule A**

**(A) Per Minute Rate**

Mileage	Day		Evening		Night/Weekend	
	Initial Minute	Ea. Add'l Minute	Initial Minute	Ea. Add'l Minute	Initial Minute	Ea. Add'l Minute
All	\$0.6500	\$0.6500	\$0.6500	\$0.6500	\$0.6500	\$0.6500

**(B) Operator Surcharges**

	0++	0+-	0--
Telco Card	\$2.45	\$3.45	\$4.45
Credit Card	\$2.45	\$3.45	\$4.45
Collect	N/A	\$4.30	\$4.45
Third Party	N/A	\$4.30	\$4.45
Person-to-Person	N/A	\$5.35	\$5.50

**3.10.2 Pay Telephone Surcharge**

Operator Assisted calls originating from a public payphone will be charged the Pay Telephone Surcharge listed below.

Rate Per Call: \$0.69

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.3 Legacy Operator Service Rate Plan J-9**

Rate Plan J-9

Day/Evening/Night/Weekend

Miles	Initial 1 <sup>st</sup> Minute	Each Add'l Minute	
1-9999	\$1.1500	\$1.1500	
Operator Surcharges			
	0--	0+-	0++
Telco Card	\$7.50	\$7.50	\$5.99
Credit Card	\$7.50	\$7.50	\$5.99
Operator Station	\$7.50	\$7.50	N/A
Person to Person	\$9.99	\$9.99	N/A
<u>Surcharges</u>			
Non Subscriber	\$2.50		
PSC	\$0.60		
Billing Statement Fee	\$2.50		
Carrier Cost Recovery	\$2.50		
Regulatory Assessment Fee	\$1.95		
NIF	\$1.00		
PIF	\$5.00		

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.4 Legacy Operator Service Rate Schedule A**

**(A) Per Minute Rate**

Mileage	Day		Evening		Night/Weekend	
	Initial 5 Minutes	Ea. Add'l 5 Minutes	Initial 5 Minutes	Ea. Add'l 5 Minutes	Initial 5 Minutes	Ea. Add'l 5 Minutes
All	\$3.2500	\$3.2500	\$3.2500	\$3.2500	\$3.2500	\$3.2500

**(B) Operator Surcharges**

	0++	0+-	0--
Telco Card	\$2.45	\$3.45	\$4.45
Credit Card	\$2.45	\$3.45	\$4.45
Collect	N/A	\$4.30	\$4.45
Third Party	N/A	\$4.30	\$4.45
Person-to-Person	N/A	\$5.35	\$5.50

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.5 Legacy Operator Service Rate Plan J-95**

Rate Plan J-95

Day/Evening/Night/Weekend

Miles	Initial 5 Minutes	Each Add'l 5 Minutes	
1-9999	\$4.95	\$4.95	
Operator Surcharges			
	<u>0--</u>	<u>0+-</u>	<u>0++</u>
Telco Card	\$7.50	\$7.50	\$5.99
Credit Card	\$7.50	\$7.50	\$5.99
Operator Station	\$7.50	\$7.50	N/A
Person to Person	\$9.99	\$9.99	N/A
Time & Charges	\$6.50	\$6.50	N/A

Aggregator Surcharges

Call Duration's	Minimum/Maximum Surcharge Per Call
1-8 Minutes	\$0.00/ \$2.00

OR

\$0.25 Per Minute up to a maximum of \$2.00 per call

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.6 Rate Plan K**

	Day/Evening/Night/Weekend		
Miles	Initial 5 Minutes	Each Add'l Minute	
1-9999	\$4.4500	\$0.8900	
Operator Surcharges			
	<u>0--</u>	<u>0+-</u>	<u>0++</u>
Telco Card	\$4.99	\$4.99	\$4.99
Credit Card	\$4.99	\$4.99	\$4.99
Operator Station	\$6.50	\$6.50	N/A
Person to Person	\$5.50	\$5.50	N/A
Time & Charges	\$6.50	\$6.50	N/A

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.7 Rate Plan L**

	Day/Evening/Night/Weekend		
Miles	Initial 5 Minutes	Each Add'l Minute	
1-9999	\$4.9500	\$0.9900	
Operator Surcharges			
	0--	0+-	0++
Telco Card	\$7.50	\$7.50	\$5.99
Credit Card	\$7.50	\$7.50	\$5.99
Operator Station	\$7.50	\$7.50	N/A
Person to Person	\$9.99	\$9.99	N/A
Time & Charges	\$6.50	\$6.50	N/A

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.8 Rate Plan M**

	Day/Evening/Night/Weekend		
Miles	Initial 5 Minutes	Each Add'l Minute	
1-9999	\$4.4500	\$0.8900	
Operator Surcharges			
	<u>0--</u>	<u>0+-</u>	<u>0++</u>
Telco Card	\$7.50	\$7.50	\$5.99
Credit Card	\$7.50	\$7.50	\$5.99
Operator Station	\$7.50	\$7.50	N/A
Person to Person	\$9.99	\$9.99	N/A
Time & Charges	\$6.50	\$6.50	N/A

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.9 Rate Plan - InteraTel**

	Day/Evening/Night/Weekend	
Miles	Initial 5 Minutes	Each Add'l Minute
All	\$7.45	\$1.49
Operator Surcharges	Automated	Operator Assisted
Per Call Surcharge	\$12.10	\$14.10
Property Imposed Fee		
Per Call Charge	\$6.00	\$6.00
Non-Subscriber Fee		
Per Call Charge	\$3.50	\$3.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.10 Rate Plan N**

	Day/Evening/Night/Weekend		
Miles	Initial 5 Minutes	Each Add'l Minute	
1-9999	\$5.50	\$1.10	
Operator Surcharges			
	<u>0--</u>	<u>0+-</u>	<u>0++</u>
Telco Card	\$6.50	\$6.50	\$5.99
Credit Card	\$6.50	\$6.50	\$5.99
Operator Station	\$6.50	\$6.50	N/A
Person to Person	\$9.99	\$9.99	N/A
Collect	\$6.50	\$6.50	\$6.50
Time & Charges	\$6.50	\$6.50	N/A

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.11 Rate Plan O**

	Day/Evening/Night/Weekend		
Miles	Initial 5 Minutes	Each Add'l Minute	
1-9999	\$5.75	\$1.15	
Operator Surcharges			
	<u>0--</u>	<u>0+-</u>	<u>0++</u>
Telco Card	\$7.50	\$7.50	\$5.99
Credit Card	\$7.50	\$7.50	\$5.99
Operator Station	\$7.50	\$7.50	N/A
Person to Person	\$9.99	\$9.99	N/A
Collect	\$7.50	\$7.50	\$7.50
Time & Charges	\$6.50	\$6.50	N/A

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.12 Rate Plan P**

	Day/Evening/Night/Weekend		
Miles	Initial 5 Minutes	Each Add'l Minute	
1-9999	\$5.75	\$1.15	
Operator Surcharges			
	<u>0--</u>	<u>0+-</u>	<u>0++</u>
Telco Card	\$7.50	\$7.50	\$7.50
Credit Card	\$7.50	\$7.50	\$7.50
Operator Station	\$7.50	\$7.50	N/A
Person to Person	\$9.99	\$9.99	N/A
Collect	\$7.50	\$7.50	\$7.50
Time & Charges	\$6.50	\$6.50	N/A

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.13 Rate Plan – InteraTel 1**

	Day/Evening/Night/Weekend	
Miles	Initial 5 Minutes	Each Add'l Minute
All	\$7.45	\$1.49
Operator Surcharges	Automated	Operator Assisted
Per Call Surcharge	\$12.10	\$14.10
Property Imposed Fee		
Per Call Charge	\$9.50	\$9.50
Non-Subscriber Fee		
Per Call Charge	\$3.50	\$3.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.14 Rate Plan P**

Day/Evening/Night/Weekend		
Miles	Initial 5 Minutes	Each Add'l Minute
1-9999	\$4.45	\$0.89
Operator Surcharges		
	<u>Auto</u>	<u>Live</u>
Telco Card	\$4.95	\$4.95
Credit Card	\$4.95	\$4.95
Operator Station	\$4.95	\$5.50

**3.10.15 Legacy Operator Service Plan 5115**

Legacy Operator Service Plan 5115 permits Customers to access the Legacy operator network to make operator assisted and calling card calls from any location within the state. All calls are billed in one (1) minute increments with a minimum call duration, for billing purposes, of five (5) minutes.

**(A) Usage Rates**

	Initial 5 Minutes	Each Additional Minute
Per Call Rate	\$5.75	\$1.15

**(B) Operator Connect Charges**

	<u>Operator Assisted</u>
Connect Fee	\$9.50
Non-Subscriber Fee	\$3.50
PIF	\$6.50

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.10 Operator Assisted Service, (Cont'd.)**

**3.10.16 Rate Plan 12A**

All calls are billed in one (1) minute increments with a minimum call duration of one (1) minute.

**(A) Rate Plan**

<b>Miles</b>	<b>First Minute</b>	<b>Each Additional Minute</b>
0-9999	\$1.49	\$1.49

**(B) Operator Connect Charges**

	<b>Automated</b>	<b>Live</b>
Calling Card	\$7.50	\$10.49
Credit Card	\$9.50	\$12.49
Collect/Third Party	\$6.99	\$10.49
Person to Person	N/A	\$15.49
Bill to Cellular	\$9.99	\$9.99

**(C) Additional Per Call Surcharges**

Premise Imposed Fee	\$5.00
Non-Subscriber Fee	\$3.50
Pay-Station Surcharge	\$0.60

Issued: December 6, 2012

Effective: December 20, 2012

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.11 Legacy 866-9-To-Save Program**

The Legacy 866-9-To-Save Program permits Customers to access the Legacy network by dialing the 866-9-To-Save (866-986-7283) access number to make operator assisted and calling card calls from any location within the state. Customers are not required to be presubscribed to the Company to access or receive calls placed through this service.

**3.11.1 Rate Plan**

Miles	Day	Evening	Night/Weekend
All	\$0.690	\$0.690	\$0.690

Billing Increments:

Initial Period: One (1) Minute  
Additional Period: One (1) Minute

**3.11.2 Operator Connect Charges**

Automated Calling Card: \$3.00  
Collect (Station to Station): \$4.50  
Operator Assisted Card: \$4.50  
Person to Person: \$9.95

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.12 Legacy Instant Access**

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designated access code ("\*88"). Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage or time-of-day sensitive.

Rate Per Minute: \$0.89

Rate Per Call: \$7.99

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.13 800 Call Plan 1**

800 Call Plan 1 permits Customers to access the Legacy network by dialing an 800 access number to make operator assisted and calling card calls from any location within the state. Calls are billed and rated as described below.

**3.13.1 Usage Rates**

Miles	1 <sup>st</sup> Minute	Each Add'l Minute
All	\$1.15	\$1.15

**3.13.2 Operator Connect Charges**

	Automated	Operator Assisted
Calling Card:	\$5.99	\$7.50
Credit Card:	\$5.99	\$7.50
Collect/Third Party:		\$7.50
Person to Person:		\$9.99

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.14 U.S. Interconnection \*00 Pay Telephone Sticker Service**

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designated access code ("\*00"). All calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage or time-of-day sensitive.

**3.14.1 Rates**

Rate Per Minute: \$1.15

Per Call Surcharges:

Connect - Live \$7.50

Connect - Auto \$5.99

**3.14.2 Other Additional Per Call Charges**

Non-Subscriber Fee \$3.50

Payphone Surcharge \$0.60

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.15 Legacy 877-BES-TCALL**

The Legacy 877-BES-TCALL Program permits Customers to access the Legacy network by dialing the 877-BES-TCALL (866-237-8225) access number to make operator assisted and calling card calls from any location within the state. Customers are not required to be presubscribed to the Company to access or receive calls placed through this service. All calls are billed in one (1) minute increments.

**3.15.1 Rate Plan**

Miles	Day	Evening	Night/Weekend
All	\$0.690	\$0.690	\$0.690

**3.15.2 Operator Connect Charges**

Automated Calling Card:	\$4.99
Collect (Station to Station):	\$5.99
Operator Assisted Card:	\$5.99
Person to Person:	\$9.95
Aggregator Surcharge	\$1.00
Non-Subscriber Fee	\$3.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.16 GTL-4-LESS**

Day/Evening/Night/Weekend		
Miles	Initial Minute	Each Add'l Minute
All	\$4.73	\$1.04
Operator Surcharges	Automated	Operator Assisted
Per Call Surcharge	\$6.50	\$6.50
Automated Calling Card:	\$4.95	
Collect (Station to Station):	\$5.85	
Operator Assisted Card:	\$4.95	
Person to Person:	\$9.99	
3 <sup>rd</sup> Party	\$6.99	

**3.17 Premium Choice**

Day/Evening/Night/Weekend		
Miles	Initial 5 Minutes	Each Add'l Minute
All	\$0.89	\$0.89
Operator Surcharges	Automated	Operator Assisted
Per Call Surcharge	\$5.50	\$5.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.18 Star 88**

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designated access code ("\*88"). Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage or time-of-day sensitive.

Rate Per Minute: \$0.89

Rate Per Call: \$7.99

**3.19 Star 00**

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designated access code ("\*00"). Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage or time-of-day sensitive.

Rate Per Minute: \$1.15

Connect Live \$7.50

Connect Auto \$5.99

Non-Subscriber Fee \$3.50

Payphone Service Charge \$0.60

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.20 NI Call Plan 8XX**

The NI Call Plan 8XX permits Customers to access the Legacy network by dialing the access number to make operator assisted and calling card calls from any location within the state. Customers are not required to be presubscribed to the Company to access or receive calls placed through this service. All calls are billed in one (1) minute increments.

**3.20.1 Rate Plan**

Miles	Day	Evening	Night/Weekend
All	\$1.9900	\$1.9900	\$1.990

**3.20.2 Operator Connect Charges**

	<u>0--</u>	<u>0+-</u>	<u>0++</u>
Teleco Card	\$12.98	\$12.98	\$12.98
Credit Card	\$12.98	\$12.98	\$12.98
Collect	\$12.98	\$12.98	
3 <sup>rd</sup> Party	\$12.98	\$12.98	
Person to Person	\$12.98	\$12.98	
Surcharges			
Premise Imposed Fee	\$5.00		
Non Subscriber	\$2.50		
PSC	\$0.60		
Billing Statement Fee	\$2.50		
Carrier Cost Recovery	\$2.50		
Regulatory Assessment Fee	\$1.95		
NIF	\$1.00		

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.21 Pay Phone Service - Option 2**

**3.21.1 InterLATA Rates**

Miles	Day		Evening		Night/Weekend	
	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period
1-9999	\$4.4500	\$0.8900	\$4.4500	\$0.8900	\$4.4500	\$0.8900

**3.21.2 InterLATA - Operator Surcharges**

Operator Surcharges:

Calling Card	\$4.99
Credit Card	\$4.99
Collect	\$5.50
3rd Party	\$5.50
Person-to-Person	\$5.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.21 Pay Phone Service - Option 2, (Cont'd.)**

**3.21.3 IntraLATA Rates**

Miles	Day		Evening		Night/Weekend	
	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period
1-9999	\$4.4500	\$0.8900	\$4.4500	\$0.8900	\$4.4500	\$0.8900

**3.21.4 IntraLATA - Operator Surcharges**

Operator Surcharges:

Calling Card	\$4.99
Credit Card	\$4.99
Collect	\$5.50
3rd Party	\$5.50
Person-to-Person	\$5.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.22 Pay Phone Service – Option 3**

**3.22.1 InterLATA Rates**

Miles	Day		Evening		Night/Weekend	
	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period
1-9999	\$4.4500	\$0.8900	\$4.4500	\$0.8900	\$4.4500	\$0.8900

**3.22.2 InterLATA - Operator Surcharges**

Operator Surcharges:

Calling Card	\$4.99
Credit Card	\$4.99
Collect	\$5.50
3rd Party	\$5.50
Person-to-Person	\$5.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.22 Pay Phone Service – Option 3, (Cont'd.)**

**3.22.3 IntraLATA Rates**

Miles	Day		Evening		Night/Weekend	
	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period	Initial 5 Minute Period	Ea Add'l 1 Minute Period
1-9999	\$4.4500	\$0.8900	\$4.4500	\$0.8900	\$4.4500	\$0.8900

**3.22.4 IntraLATA - Operator Surcharges**

Operator Surcharges:

Calling Card	\$4.99
Credit Card	\$4.99
Collect	\$5.50
3rd Party	\$5.50
Person-to-Person	\$5.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.23 Pay Phone Service – Option 4**

	Day/Evening/Night/Weekend	
Miles	Initial 5 Minutes	Each Add'l Minute
All	\$4.4500	\$0.8900
Operator Surcharges	Automated	Operator Assisted
Per Call Surcharge	\$6.50	\$6.50
Property Imposed Fee		
Per Call Charge	\$0.25	\$7.00
Non-Subscriber Fee		
Per Call Charge	\$3.50	\$3.50

**3.24 Premium Choice 2**

**3.24.1 Per Minute Rates**

Miles	Day		Evening		Night/Weekend	
	First 5 Minutes	Each Add'l Minute	First 5 Minutes	Each Add'l Minute	First 5 Minutes	Each Add'l Minute
1-9999	\$6.45	\$1.29	\$6.45	\$1.29	\$6.45	\$1.29

**3.24.2 Per Call Operator Surcharges**

Connect Fee	\$5.50
-------------	--------

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 3 - DESCRIPTION OF SERVICES & RATES, (CONT'D.)**

**3.25 Star 77**

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designed access code ("\*77"). All calls are billed in one (1) minute increments with a minimum call duration period, for billing purposes, of six (6) minutes. Calls are not mileage or time-of-day.

**3.25.1 Usage Rates**

	<b>Initial 5 Minutes</b>	<b>Each Additional Minute</b>
Per Call Rate	\$5.94	\$0.99

**3.25.2 Additional Charges**

	<b><u>Operator Assisted</u></b>
Connect Fee:	\$8.50
Non-Subscriber Fee:	\$5.00
Premise Imposed Fee (PIF)	\$3.00

NEW MEXICO  
PUBLIC REGULATION  
COMMISSION  
FILED  
2012 AUG 28 AM 10 21

Issued: August 28, 2011

Effective: September 12, 2012

Issued By: Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

NM11201

---

**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 Property Imposed Fee**

A Property Imposed fee may be imposed by the Company. The combination of service charges, usage charges and Property Imposed Fee (PIF) may be limited by the Company to comply with rules and orders to insure that the resulting rates and charges are just and reasonable as determined by the Company.

**4.1.1 Location Fees:**

Option A	\$1.00
Option B	\$1.25
Option C	\$1.50
Option D	\$1.75
Option E	\$2.00
Option F	\$2.25
Option G	\$2.50
Option H	\$2.75
Option I	\$3.00
Option J	\$3.50
Option K	\$4.00
Option L	\$4.50
Option M	\$5.00

**4.1.2** Additional fees and charges, as described in Section 3, may also apply.

**4.2 Late Payment Charge**

A late fee of 1.5% per month will be charged on any past due balance.

**4.3 Return Check Charge**

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this tariff and pursuant to New Mexico law and NMPRC regulations.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

**SECTION 4 - MISCELLANEOUS SERVICES**

**4.4 Directory Assistance**

Directory Assistance is available to Customers of Legacy Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two request may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call \$0.75

**4.5 Non Subscriber Fee – InterLATA & IntraLATA**

A Service charge is applicable to intrastate Operator Station, Person-to-Person or Real Time rated calls billed to all lines that are presubscribed to an interexchange carrier other than Legacy, or not presubscribed to any interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to calls from points throughout the United States.

The Non-Subscriber Service Charge does not apply to calling card calls, conference calls, calls to Directory Assistance, toll free or 900 telephone numbers, Ship-to-Shore service or Telecommunications Relay Service, calls originated from cellular phones; and Customers with disabilities.

Per call charge \$2.50

**4.6 Bill Statement Fee**

Customers utilizing the Company's Operator Services will be charged a Bill Statement Fee. This fee will be assessed when the Company bills for its services in addition to the initial period and additional period charges applicable to calls from points throughout the United States. One Bill Statement Fee will only apply in months were there is monthly usage.

(T)  
(T)

Bill Statement Fee \$2.50

---

Issued: August 15, 2013

Effective: August 29, 2013

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 4 - MISCELLANEOUS SERVICES**

**4.4 Directory Assistance**

Directory Assistance is available to Customers of Legacy Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two request may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call \$0.75

**4.5 Non Subscriber Fee – InterLATA & IntraLATA**

A Service charge is applicable to intrastate Operator Station, Person-to-Person or Real Time rated calls billed to all lines that are presubscribed to an interexchange carrier other than Legacy, or not presubscribed to any interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to calls from points throughout the United States.

The Non-Subscriber Service Charge does not apply to calling card calls, conference calls, calls to Directory Assistance, toll free or 900 telephone numbers, Ship-to-Shore service or Telecommunications Relay Service, calls originated from cellular phones; and Customers with disabilities.

Per call charge \$2.50

**4.6 Bill Statement Fee**

Customers utilizing the Company's Operator Services will be charged a Bill Statement Fee. This fee will be assessed when the Company bills for its services on the Customer's local telephone bill. One Bill Statement Fee will only apply in months where there is monthly usage.

Bill Statement Fee \$2.50

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



## **SECTION 5 - PROMOTIONS**

### **5.1 Promotions - General**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. The Company will provide the Commission with a five (5) day written notice prior to implementing any promotional offering.

### **5.2 Demonstration of Calls**

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

## **SECTION 6 - INSTITUTIONAL SERVICES**

### **6.1 Institutional Operator Assisted Calling**

#### **6.1.1 General**

Institutional operator assisted service allows Inmates to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by Legacy. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided to Inmates of Institutions, the following special conditions apply:

- (A) Calls to "900", "976" or other pay-per-call services are blocked by Legacy.
- (B) At the request of the Institution, Legacy may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- (C) At the request of the Institution, Legacy may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- (D) At the request of the Institution, Legacy may block Inmate access to specific telephone numbers.
- (E) Availability of Legacy's service may be restricted by the Institution to certain hours and/or days of the week.

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 6 - INSTITUTIONAL SERVICES, (CONT'D.)**

**6.1 Institutional Operator Assisted Calling, (Cont'd.)**

**6.1.1 General, (Cont'd.)**

- (F) At the request of the Institution, Legacy may impose time limits on local and long distance calls placed using its services.
- (G) At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

**6.1.2 Rate Plans**

**(A) IM-1 Plan**

**(1) Per Call**

Per Minute	\$0.15
Operator Surcharge	\$0.00

**(2) Optional Surcharges**

**(a) Bill Statement Fee**

Customers utilizing the Company's Operator Services will be charged a Bill Statement Fee. This fee will be assessed when the Company bills for its services on the Customer's local telephone bill. One Bill Statement Fee will only apply in months where there is monthly usage.

Bill Statement Fee	\$2.49
--------------------	--------

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 6 - INSTITUTIONAL SERVICES, (CONT'D.)**

**6.1 Institutional Operator Assisted Calling, (Cont'd.)**

**6.1.2 Rate Plans, (Cont'd.)**

**(B) IM – 2 Plan**

**(1) Local Services Rates and Charges**

Local operator assisted collect-only calls placed by inmates of institutions and other correctional facilities are billed as follows:

**Usage Charge**

Per Call Charge \$0.95

**(2) IntraLATA Services Rates and Charges**

**Usage Charges**

Service is billed in one (1) minute increments following an initial one (1) minute billing period.

Rate per Minute: \$0.10  
Connection Fee \$0.50

**(3) InterLATA Services Rates and Charges**

**Usage Charges**

Service is billed in one (1) minute increments following an initial one (1) minute billing period.

Rate per Minute: \$0.15  
Connection Fee \$0.50

**(4) Miscellaneous Surcharges**

Bill Statement Fee: \$2.49  
Account Set Up Fee: \$7.99  
Account Replenishment Fee: \$2.49

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 6 - INSTITUTIONAL SERVICES, (CONT'D.)**

**6.2 Institutional Prepaid Service**

**6.2.1 Applicability**

Institutional Prepaid Service calls are originated by entering a Personal Identification Number ("PIN"). The Company's system informs the Customer (i.e., inmate) of the Available Usage Balance remaining in his/her account and prompts the Customer to place a call by entering a destination telephone number. With Prepaid Institutional Service, the Customer may establish an account for any value. A Personal Account Code is assigned to each voucher with instructions for accessing and using the service. All monetary transactions take place between the institution and the Customer, and are under the direct and complete control of the institution. Network usage for calls placed is deducted from the Available Usage Balance in the Customer's Account on a real time basis as the call progresses.

Prepaid Institutional Service allows the Customer to make calls up to the total amount purchased divided by the per-minute rate. No minimum service period applies. Available Usage on the Customer's account is non-refundable.

Prepaid Institutional Service rates are not distance or time of day sensitive. Holiday discounts do not apply. Network usage for Institutional Prepaid Account calling is consumed in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute. Usage charges are computed and rounded up to the nearest penny on a per call basis.

Account balances as well as rates and charges are available from the system upon access to place a call.

---

**SECTION 6 - INSTITUTIONAL SERVICES, (CONT'D.)**

**6.2 Institutional Prepaid Service, (Cont'd.)**

**6.2.1 Applicability, (Cont'd.)**

The Company's Institutional Prepaid Service is available 24 hours a day, seven days per week. The number of available accounts is subject to technical limitations. Accounts will be made available to Customers at the discretion of the Institution.

**(A) Exclusions**

Calls to live operators  
Calls to Directory Assistance  
911 calls to emergency services  
Calls to 700, 800, 900 numbers  
Air to ground and high seas service

**(B) Service Availability**

- (1)** All calls must be charged against an Institution Prepaid account that has sufficient available balance.
- (2)** Calls in progress will be terminated by the Company if the balance in the account is insufficient to continue the call.

---

**SECTION 6 - INSTITUTIONAL SERVICES, (CONT'D.)**

**6.2 Institutional Prepaid Service, (Cont'd.)**

**6.2.2 Prepaid Basic Rates**

**(A) Local Services Rates and Charges**

Local operator assisted collect-only calls placed by inmates of institutions and other correctional facilities are billed as follows:

**(1) Usage Charge**

Local Message Charge, per Call:	\$0.50
---------------------------------	--------

**(2) Local Per Call Service Charges**

Local Operator-Assisted Station to Station Call Surcharge:	\$1.98
Local Operator-Assisted Person to Person Call Surcharge:	\$4.63

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534

---

**SECTION 6 - INSTITUTIONAL SERVICES, (CONT'D.)**

**6.2 Institutional Prepaid Service, (Cont'd.)**

**6.2.2 Prepaid Basic Rates, (Cont'd.)**

**(B) Intrastate Services Rates and Charges**

**(1) Usage Charges**

Service is billed in one (1) minute increments following an initial one (1) minute billing period.

Rate per Minute: \$0.25

**(2) Service Charges**

Intrastate Operator-Assisted  
Station to Station Call Surcharge: \$1.98

Intrastate Operator-Assisted  
Person to Person Call Surcharge: \$4.63

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534



---

**SECTION 6 - INSTITUTIONAL SERVICES, (CONT'D.)**

**6.2 Institutional Prepaid Service, (Cont'd.)**

**6.2.3 Prepaid Rate Plan 1**

**(A) Local Services Rates and Charges**

Local operator assisted collect-only calls placed by inmates of institutions and other correctional facilities are billed as follows:

**Usage Charge**

Per Minute Rate \$0.135

**(B) IntraLATA Services Rates and Charges**

**Usage Charges**

Service is billed in one (1) minute increments following an initial one (1) minute billing period.

Rate per Minute: \$0.15

**(C) InterLATA Services Rates and Charges**

**Usage Charges**

Service is billed in one (1) minute increments following an initial one (1) minute billing period.

Rate per Minute: \$0.18

**(D) Miscellaneous Surcharges**

Account Set Up Fee: \$7.99  
Account Replenishment Fee: \$2.49

---

Issued: June 14, 2011

Effective: June 27, 2011

Issued By:

Rafael, Quinto, Vice President of Operations  
Legacy Long Distance International, Inc.  
10833 Valley View Street, Suite 150  
Cypress, California 90630  
Toll Free: (800) 577-5534