

SIERRA ELECTRIC COOPERATIVE, INC.  
3<sup>RD</sup> REVISED FORM NO. 6  
CANCELLING 2<sup>ND</sup> REVISED FORM NO. 6

DEC 2 '16 PM 4:15

REGULAR ELECTRIC BILL

Attached is a sample of a Regular Electric Bill.

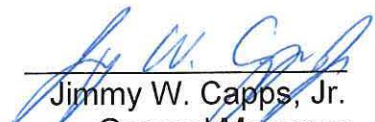
**EFFECTIVE**

JAN - 1 2017

REPLACED BY NMPRC

BY Rule NO. 210

Advice Notice No. 64

  
Jimmy W. Capps, Jr.  
General Manager


**Sierra Electric Cooperative, Inc.**

 PO BOX 290  
 ELEPHANT BUTTE, NM 87935

A Touchstone Energy® Cooperative

**For billing inquiries contact:**

 Office hours: 8:00 am - 5:00 pm Monday - Friday  
 Office Address: 610 Highway 195, Elephant Butte, NM 87935  
 Phone: 575-744-5231 Fax: 575-744-5819  
 To report an outage: 888-336-3380  
 Website Address: [www.sierraelectric.org](http://www.sierraelectric.org)

 2744 1 AV 0.350  
 MEMBER NAME  
 MEMBER ADDR  
 CITY STATE ZIP+4

 4 2744  
 C-8 P-8

Statement Date	10/31/2016
Account Number	123456
Payment Due Date	11/21/2016

Account Summary	
Previous Balance	32.70
Late Charge	0.22
Payment Received 10/27/2016	Thank You! 32.70CR
Balance Forward	0.22
Current Charges	31.72
<b>Current Balance Due 11/21/16</b>	<b>31.72</b>
<b>Total Balance Due</b>	<b>31.94</b>

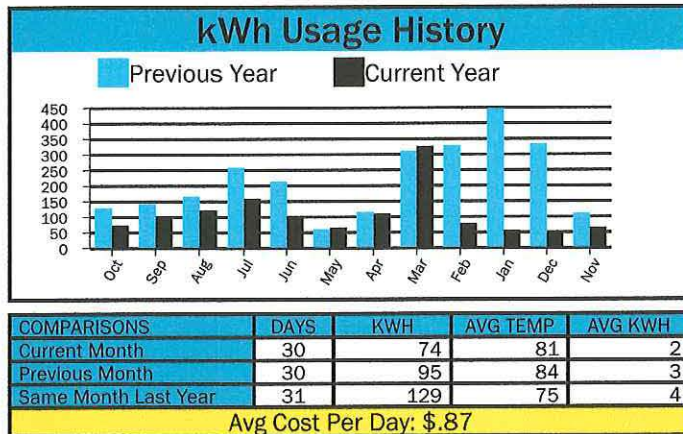
Message From Sierra Electric
OUR OFFICE WILL BE CLOSED ON FRIDAY, NOVEMBER 11, 2016 IN OBSERVANCE OF VETERANS DAY.



Service Address: 123 ANY ROAD Desc.: HOUSE

Cycle: 3

Meter Number	Services From To	Days	Readings Previous Present	Meter Multiplier	kWh Usage	Rate Number and Description	Bill Type
4391	09/21/2016 10/21/2016	30	6449 6523	1	74	11 RESIDENTIAL 1 PHS	Regular



Current Service Detail	
SYSTEM CHARGE	15.00
KWH CHARGE 74 kWh@0.09420	6.97
FUEL ADJ RATE 74 kWh@0.04256	3.15
DSA RATE 74 kWh@0.01400	1.04
KWH MINIMUM	3.03
TAX	2.39
FRANCHISE FEE	0.14
<b>Total Current Charges</b>	<b>31.72</b>
<b>Total Amount Due 11/21/16</b>	<b>31.72</b>
Late Penalty applies after 11/21/16	

Return this portion with your payment.

Account Name: MEMBER NAME

Account Number: 123456

We accept Discover, Visa, MasterCard



For more information, visit our website or office.

Pay By Phone 575-744-5231

PLEASE INDICATE CHANGE OF ADDRESS/PHONE NUMBER HERE.

Address/Box Number		
City	State	Zip
Phone Number	Other Phone	

Account Number	123456
Current Balance Due 11/21/16	31.72
Total Balance Due	31.94

 Check this box to sign up for Operation Round-Up! ☐

 SIERRA ELECTRIC COOPERATIVE, INC.  
 PO BOX 290  
 ELEPHANT BUTTE NM 87935-0290




### CONTACT US

Phone: 575-744-5231 | Fax: 575-744-5819 | Web: [www.sierraelectric.org](http://www.sierraelectric.org)  
 Report Power Outages: 888-336-3380  
 Mailing Address: PO Box 290, Elephant Butte, NM 87935  
 Office Hours: Monday - Friday 8 a.m. to 5 p.m.

### POWER OUTAGES (888) 336-3380



#### Steps to Follow:

Check your fuses and breakers to ensure the problem is not within your electrical system.  
 Report the outage immediately if you have determined the outage is on SEC's system by calling the number listed above.  
 Always stay away from down powerlines.



### COLLECTION POLICY

Failure to receive bill does not waive collection or disconnection. Bills are considered delivered when deposited in the U.S. Mail.

All bills are due and payable upon receipt. They become past due 20 days after the statement date. Bills not paid 15 days after the due date are considered delinquent and subject to disconnection. Payment must be received at SEC by the due date to avoid becoming delinquent. If you need to make payment arrangements on your account, please contact the office.



### RIGHT OF APPEAL

If you are dissatisfied with the results obtained from a bill complaint or an investigation of service by cooperative personnel, you have the right to appeal.  
 New Mexico Public Regulation Commission: PO Box 1269, Santa Fe, NM 87501; (888)427-5772



### PAYING YOUR BILL

**Online Payment:** Visit our website at [www.sierraelectric.org](http://www.sierraelectric.org)

**Pay by Phone:** Save postage and make a payment during normal office hours. All you need is your account number and a checking, savings, or credit/debit card.

**Automatic Bank Draft:** Your payment is drafted from your checking/savings account on the agreed upon date.

**Recurring Credit/Debit Card:** Your payment is charged to your card on the agreed upon date

**Mail:** Mail payment and bottom portion of bill. Please allow time for the payment to be received by the due date. Write your account number on the check or money order.

**Drop Box:** Use our drop box located in front of our office.

**In Person:** Payment can be made at our office during normal office hours;  
 Monday - Friday 8 a.m. to 5 p.m.