

SIERRA ELECTRIC COOPERATIVE, INC.
2ND REVISED FORM NO. 5
CANCELLING 1ST REVISED FORM NO. 5

BUDGET PAYMENT PLAN BILL

Attached is a sample of the Budget Payment Plan Bill.

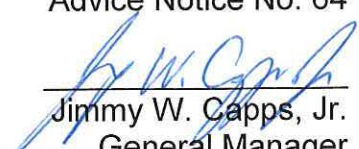
EFFECTIVE

JAN -1 2017

REPLACED BY NMPRC

BY Rule NO. 210

Advice Notice No. 64


Jimmy W. Capps, Jr.
General Manager


Sierra Electric Cooperative, Inc.

 PO BOX 290
 ELEPHANT BUTTE, NM 87935

A Touchstone Energy® Cooperative

For billing inquiries contact:

 Office hours: 8:00 am - 5:00 pm Monday - Friday
 Office Address: 610 Highway 195, Elephant Butte, NM 87935
 Phone: 575-744-5231 Fax: 575-744-5819

 To report an outage: 888-336-3380
 Website Address: www.sierraelectric.org

 2744 1 AV 0.350
 MEMBER NAME
 MEMBER ADDR
 CITY STATE ZIP+4

 4 2744
 C-8 P-8


Statement Date	10/31/2016
Account Number	123456
Payment Due Date	11/21/2016

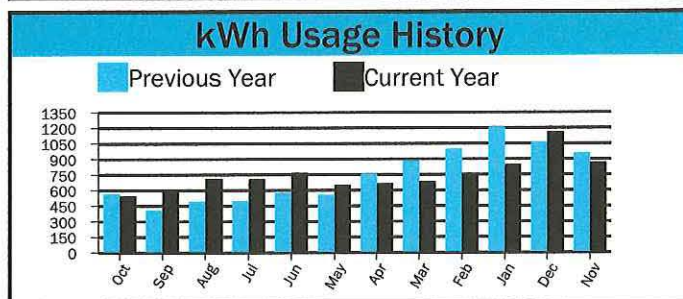
Account Summary	
Previous Balance	1.06CR
Payment Received 10/21/2016	Thank You! 125.81CR
Balance Forward	126.87CR
Current Charges	104.06
Total Account Balance	104.06
Budget Amount Due	125.00

Message From Sierra Electric
OUR OFFICE WILL BE CLOSED ON FRIDAY, NOVEMBER 11, 2016 IN OBSERVANCE OF VETERANS DAY.

Service Address: 123 ANY RD Desc.: HOUSE

Cycle: 3

Meter Number	From	To	Days	Readings Previous	Readings Present	Meter Multiplier	kWh Usage	Rate Number and Description	Bill Type
9999	09/27/2016	10/27/2016	30	593	1139	1	546	11 RESIDENTIAL 1 PHS	Budget



Current Service Detail		
SYSTEM CHARGE		15.00
KWH CHARGE	546 kWh@0.09420	51.43
FUEL ADJ RATE	546 kWh@0.04256	23.24
DSA RATE	546 kWh@0.01400	7.64
TAX		6.75
Total Current Charges		104.06
Budget Amount Due 11/21/16		125.00

COMPARISONS	DAYS	KWH	AVG TEMP	AVG KWH
Current Month	30	546	81	18
Previous Month	32	593	84	19
Same Month Last Year	32	567	75	18
Avg Cost Per Day: \$3.24				

Return this portion with your payment.

Account Name: MEMBER NAME

Account Number: 123456

We accept Discover, Visa, MasterCard



For more information, visit our website or office.

Pay By Phone 575-744-5231

PLEASE INDICATE CHANGE OF ADDRESS/PHONE NUMBER HERE.

Address/Box Number		
City	State	Zip
Phone Number	Other Phone	

Account Number	123456
Current Charges	104.06
Budget Amount Due 11/21/16	125.00

 Check this box to sign up for Operation Round-Up! ☐

 SIERRA ELECTRIC COOPERATIVE, INC.
 PO BOX 290
 ELEPHANT BUTTE NM 87935-0290


**CONTACT US**

Phone: 575-744-5231 | Fax: 575-744-5819 | Web: www.sierraelectric.org

Report Power Outages: 888-336-3380

Mailing Address: PO Box 290, Elephant Butte, NM 87935

Office Hours: Monday - Friday 8 a.m. to 5 p.m.

POWER OUTAGES (888) 336-3380**Steps to Follow:**

Check your fuses and breakers to ensure the problem is not within your electrical system.

Report the outage immediately if you have determined the outage is on SEC's system by calling the number listed above.

Always stay away from down powerlines.

**COLLECTION POLICY**

Failure to receive bill does not waive collection or disconnection. Bills are considered delivered when deposited in the U.S. Mail.

All bills are due and payable upon receipt. They become past due 20 days after the statement date.

Bills not paid 15 days after the due date are considered delinquent and subject to disconnection.

Payment must be received at SEC by the due date to avoid becoming delinquent. If you need to make payment arrangements on your account, please contact the office.

**RIGHT OF APPEAL**

If you are dissatisfied with the results obtained from a bill complaint or an investigation of service by cooperative personnel, you have the right to appeal.

New Mexico Public Regulation Commission: PO Box 1269, Santa Fe, NM 87501; (888)427-5772

**PAYING YOUR BILL**

Online Payment: Visit our website at www.sierraelectric.org

Pay by Phone: Save postage and make a payment during normal office hours. All you need is your account number and a checking, savings, or credit/debit card.

Automatic Bank Draft: Your payment is drafted from your checking/savings account on the agreed upon date.

Recurring Credit/Debit Card: Your payment is charged to your card on the agreed upon date

Mail: Mail payment and bottom portion of bill. Please allow time for the payment to be received by the due date. Write your account number on the check or money order.

Drop Box: Use our drop box located in front of our office.

In Person: Payment can be made at our office during normal office hours;

Monday - Friday 8 a.m. to 5 p.m.