

SIERRA ELECTRIC COOPERATIVE, INC.  
2<sup>ND</sup> REVISED FORM NO. 11  
CANCELLING 1<sup>ST</sup> REVISED FORM NO. 11

DEC 2 '16 PM 4:15

INVOICE ELECTRIC BILL

Attached is a sample of an Invoice Electric Bill.

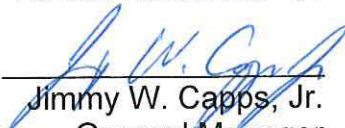
**EFFECTIVE**

JAN -1 2017

REPLACED BY NMPRC

BY Rule No. 210

Advice Notice No. 64

  
Jimmy W. Capps, Jr.  
General Manager


**Sierra Electric Cooperative, Inc.**

 PO BOX 290  
 ELEPHANT BUTTE, NM 87935

A Touchstone Energy® Cooperative

**For billing inquiries contact:**

 Office hours: 8:00 am - 5:00 pm Monday - Friday  
 Office Address: 610 Highway 195, Elephant Butte, NM 87935  
 Phone: 575-744-5231 Fax: 575-744-5819  
 To report an outage: 888-336-3380  
 Website Address: [www.sierraelectric.org](http://www.sierraelectric.org)

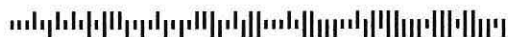
 2744 1 AV 0.350  
 MEMBER NAME  
 MEMBER ADDR  
 CITY STATE ZIP+4

 4 2744  
 C-8 P-8

Statement Date	10/31/2016
Invoice Number	999
Payment Due Date	11/21/2016

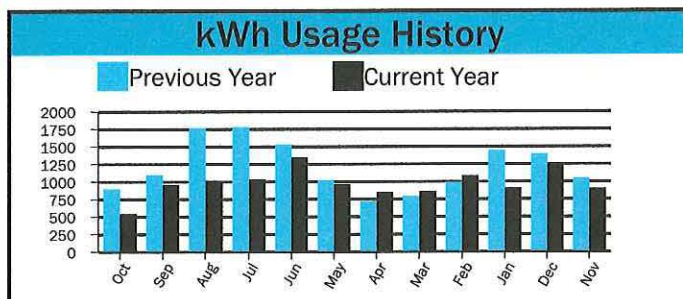
Account Summary	
Previous Balance	552.02
Payment Received 10/11/2016	Thank You! 552.02CR
Balance Forward	0.00
Current Charges	462.01
<b>Current Balance Due 11/21/16</b>	<b>462.01</b>
<b>Total Balance Due</b>	<b>462.01</b>

Message From Sierra Electric
OUR OFFICE WILL BE CLOSED ON FRIDAY, NOVEMBER 11, 2016 IN OBSERVANCE OF VETERANS DAY.



Account Number 234567 Service Address: 123 ANY ROAD Desc.: PUMP HOUSE Cycle: 3

Meter Number	From	To	Days	Readings Previous	Readings Present	Meter Multiplier	kWh Usage	Rate Number and Description	Bill Type
9999	09/27/2016	10/27/2016	30	63712	64254	1	542	12 SM COMMERCIAL 1 PHS	Invoice

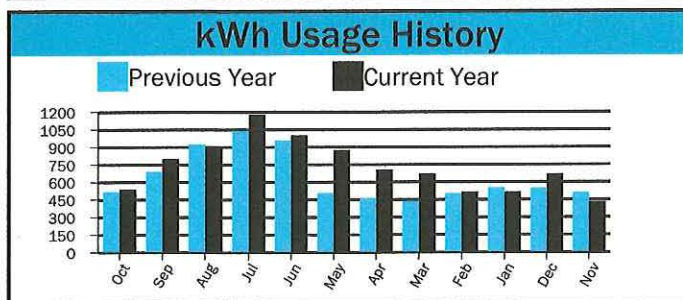


COMPARISONS	DAYS	KWH	AVG TEMP	AVG KWH
Current Month	30	542	81	18
Previous Month	32	955	84	30
Same Month Last Year	32	895	75	28
Avg Cost Per Day: \$3.35				

Current Service Detail		
SYSTEM CHARGE		16.50
KWH CHARGE	542 kWh@0.09490	51.44
FUEL ADJ RATE	542 kWh@0.04256	23.07
DSA RATE	542 kWh@0.01750	9.49
TAX		8.23
FRANCHISE FEE		1.03
Total Current Charges		109.76
Total Amount Due 11/21/16		109.76
Late Penalty applies after 11/21/16		

Account Number 345678 Service Address: 111 ANY ROAD Desc.: CENTER COURT

Meter Number	From	To	Days	Readings Previous	Readings Present	Meter Multiplier	kWh Usage	Rate Number and Description	Bill Type
9998	09/27/2016	10/27/2016	30	35487	36025	1	538	12 SM COMMERCIAL 1 PHS	Invoice



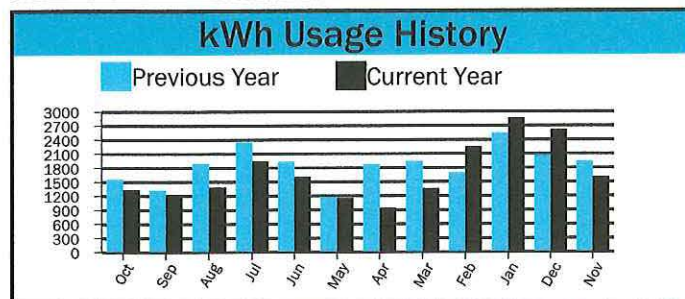
COMPARISONS	DAYS	KWH	AVG TEMP	AVG KWH
Current Month	30	538	81	18
Previous Month	32	799	84	25
Same Month Last Year	32	519	75	16
Avg Cost Per Day: \$3.33				

Current Service Detail		
SYSTEM CHARGE		16.50
KWH CHARGE	538 kWh@0.09490	51.06
FUEL ADJ RATE	538 kWh@0.04256	22.90
DSA RATE	538 kWh@0.01750	9.42
TAX		8.18
FRANCHISE FEE		1.02
Total Current Charges		109.08
Total Amount Due 11/21/16		109.08
Late Penalty applies after 11/21/16		



Account Number 456789 Service Address: 111 ANY ROAD Desc.: CENTER COURT TR PK


Meter Number	Services		Days	Readings		Meter Multiplier	kWh Usage	Rate Number and Description	Bill Type
9992	From	To	30	Previous	Present	1	1329	12 SM COMMERCIAL 1 PHS	Invoice



Current Service Detail		
SYSTEM CHARGE		16.50
KWH CHARGE	1,329 kWh@0.09490	126.12
FUEL ADJ RATE	1,329 kWh@0.04256	56.56
DSA RATE	1,329 kWh@0.01750	23.26
TAX		18.21
FRANCHISE FEE		2.52
<b>Total Current Charges</b>		<b>243.17</b>
<b>Total Amount Due 11/21/16</b>		<b>243.17</b>
<b>Late Penalty applies after 11/21/16</b>		

COMPARISONS	DAYS	KWH	AVG TEMP	AVG KWH
Current Month	30	1329	81	44
Previous Month	32	1228	84	38
Same Month Last Year	32	1555	75	49
<b>Avg Cost Per Day: \$7.41</b>				



**Sierra Electric Cooperative, Inc.**PO BOX 290  
ELEPHANT BUTTE, NM 87935A Touchstone Energy® Cooperative 

Statement Date	10/31/2016
Invoice Number	999
Payment Due Date	11/21/2016

**Summary Page**

Account #	911 Address	Map Location	Balance Forward	Current Charges	Total Due
234567	123 ANY ROAD	999999999	0.00	109.76	109.76
345678	111 ANY ROAD	999999999	0.00	109.08	109.08
456789	111 ANY ROAD	999999999	0.00	243.17	243.17
Total			0.00	462.01	462.01

Return this portion with your payment.

Account Name: MEMBER NAME

Account Number: 234567

We accept Discover, Visa, MasterCard



For more information, visit our website or office.

Pay By Phone 575-744-5231

PLEASE INDICATE CHANGE OF ADDRESS/PHONE NUMBER HERE.

Address/Box Number		
City	State	Zip
Phone Number	Other Phone	

Invoice Number	999
Current Balance Due 11/21/16	462.01
Total Balance Due	462.01

Check this box to sign up for Operation Round-Up! ☐SIERRA ELECTRIC COOPERATIVE, INC.  
PO BOX 290  
ELEPHANT BUTTE NM 87935-0290

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**CONTACT US**

Phone: 575-744-5231 | Fax: 575-744-5819 | Web: [www.sierraelectric.org](http://www.sierraelectric.org)

Report Power Outages: 888-336-3380

Mailing Address: PO Box 290, Elephant Butte, NM 87935

Office Hours: Monday - Friday 8 a.m. to 5 p.m.

**POWER OUTAGES (888) 336-3380****Steps to Follow:**

Check your fuses and breakers to ensure the problem is not within your electrical system.

Report the outage immediately if you have determined the outage is on SEC's system by calling the number listed above.

Always stay away from down powerlines.

**COLLECTION POLICY**

Failure to receive bill does not waive collection or disconnection. Bills are considered delivered when deposited in the U.S. Mail.

All bills are due and payable upon receipt. They become past due 20 days after the statement date.

Bills not paid 15 days after the due date are considered delinquent and subject to disconnection.

Payment must be received at SEC by the due date to avoid becoming delinquent. If you need to make payment arrangements on your account, please contact the office.

**RIGHT OF APPEAL**

If you are dissatisfied with the results obtained from a bill complaint or an investigation of service by cooperative personnel, you have the right to appeal.

New Mexico Public Regulation Commission: PO Box 1269, Santa Fe, NM 87501; (888)427-5772

**PAYING YOUR BILL**

**Online Payment:** Visit our website at [www.sierraelectric.org](http://www.sierraelectric.org)

**Pay by Phone:** Save postage and make a payment during normal office hours. All you need is your account number and a checking, savings, or credit/debit card.

**Automatic Bank Draft:** Your payment is drafted from your checking/savings account on the agreed upon date.

**Recurring Credit/Debit Card:** Your payment is charged to your card on the agreed upon date

**Mail:** Mail payment and bottom portion of bill. Please allow time for the payment to be received by the due date. Write your account number on the check or money order.

**Drop Box:** Use our drop box located in front of our office.

**In Person:** Payment can be made at our office during normal office hours;

Monday - Friday 8 a.m. to 5 p.m.