

# NEW MEXICO PUBLIC REGULATION COMMISSION

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1120 Paseo de Peralta/P.O. Box 1269  
Santa Fe, NM 87504-1269  
Public Information Office  
Email: [prc.pio@state.nm.us](mailto:prc.pio@state.nm.us)

## NEWS RELEASE

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Johnny Montoya

**FOR IMMEDIATE RELEASE: Aug. 4, 2011**

### NMPRC Commissioner Theresa Becenti-Aguilar to Meet with Farmington-Area Constituents August 10 *Wireless service, Internet access and billing issues to be discussed*

**SANTA FE** – New Mexico Public Regulation Commissioner Theresa Becenti-Aguilar (District 4) will host a public meeting in Farmington to discuss wireless service, Internet access and billing issues with residents in the Four Corners region Wednesday, Aug. 10.

The meeting, which begins at 10 a.m., will be held at the Farmington Civic Center, Exhibit Hall 1, 200 W. Arrington Street in Farmington.

The primary purpose for calling the meeting, Commissioner Becenti-Aguilar said, is to help answer questions and to listen to concerns raised by constituents regarding service-related issues with their provider, AT&T, which recently merged with Alltel.

Commissioner Becenti-Aguilar, whose district includes the Four Corners region, remains committed to ensuring that her constituents have access to quality phone and Internet service.

“It is my sincere hope that this meeting in Farmington will help provide insight into this merger, as well as answer questions and provide clarity to the issues affecting residents of the area,” Commissioner Becenti-Aguilar said. “I will continue to work with my staff to ensure that Consumer Relations personnel continue to stand ready to field any and all inquiries.”

Commissioner Becenti-Aguilar has invited representatives from AT&T to attend the meeting and to answer questions. Additionally, NMPRC Telecommunication Bureau and Consumer Relations Division staff members will be on hand to provide assistance to residents who are experiencing problems with their service and to answer questions that arise during the meeting.

Commissioner Becenti-Aguilar said she welcomes input and ideas from any and all constituents who have issues regarding wireless- and/or Internet-related

Visit the NMPRC on the web at: [www.nmprc.state.nm.us](http://www.nmprc.state.nm.us)

**About the NMPRC**

*The NMPRC regulates public utilities, telecommunications companies and motor carriers operating in the State of New Mexico. It also administers the State Fire Marshal's Office, the New Mexico Firefighters Training Academy in Socorro, New Mexico, Pipeline Safety Bureau and the Corporations Bureau, which registers state corporations. The NMPRC is also responsible for the oversight of the New Mexico Insurance Division and the state's superintendent of insurance.*